

# **ON THE ROLE OF ARCHITECTURAL MODELS :**

## **WHAT CAN WE LEARN FROM INFORMATION SYSTEM AND FROM CONSTRUCTION PROJECTS ?**



***ERIC DUBOIS***

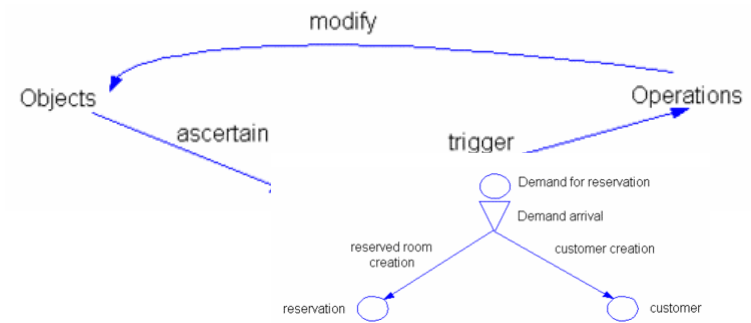
LUXEMBOURG  
INSTITUTE  
OF SCIENCE  
AND TECHNOLOGY



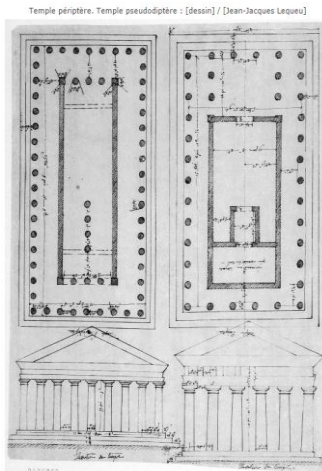
FROM ....



# FROM ..... TO



## ROLE OF MODELS and ARCHITECTURES in IS and Building domains



# MOTIVATIONS FOR THIS PRESENTATION



LUXEMBOURG  
INSTITUTE  
OF SCIENCE  
AND TECHNOLOGY



# PERSONAL MOTIVATION: THE 'BEAUTY OF THE MODELS' ....

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# PROFESSIONAL MOTIVATIONS

## Luxembourg Institute of Science and Technology

- **LIST** is the national RTO (Research and Technology Organisation), resulting from the merge of CRPs Henri Tudor et Gabriel Lippmann in 2015)
- Mission is to perform science-based technological innovation for the benefits of organisations and the society in general
- **ITIS** (IT for Innovative Services) is one of the three LIST departement with 140 people having expertise in
  - *Performance and quality of services*
  - *Information-intensive Interactive Services*
  - *IT Service Innovation Management*
- With applications in:
  - Logistics & Mobility (goods and persons)
  - eHealth
  - Finance eco-systems
  - **Construction**





# PROFESSIONAL MOTIVATIONS

## ACTIVITIES IN THE BUILDING SECTOR



Collaborative Research project with



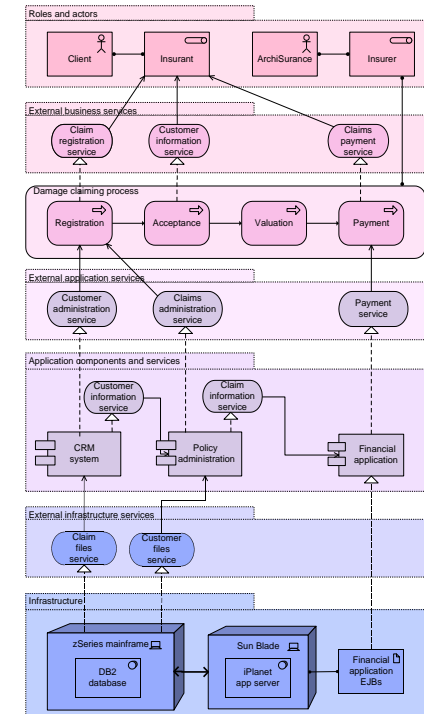
Needs for the re-engineering of part of the processes with the introduction of new I.S.



# PROFESSIONAL MOTIVATIONS

## ACTIVITIES IN THE BUILDING SECTOR

Use of EA for modeling the AS IS and the TO BE of the organisation



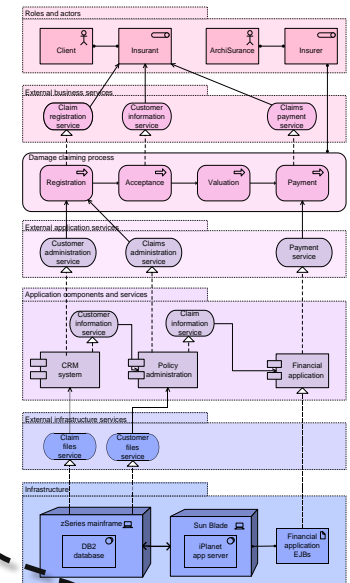


# PROFESSIONAL MOTIVATIONS

## ACTIVITIES IN THE BUILDING SECTOR

What are the benefits of using  
E.A. models?

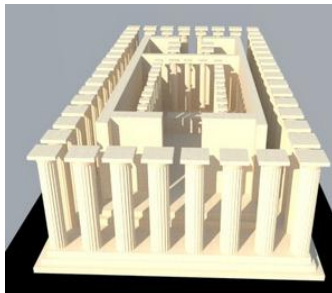
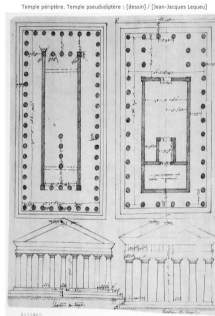
What are the benefits of using  
architectural models ?



Can we build on top of experiences in  
Building and I.S. architectures ?

# GOAL OF THE PRESENTATION

Towards a better intertwining of Building and IS domain

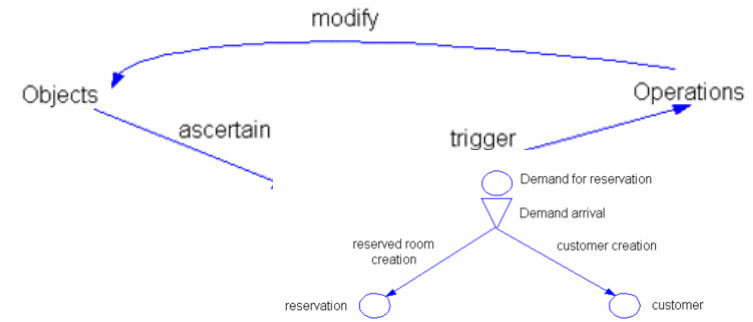
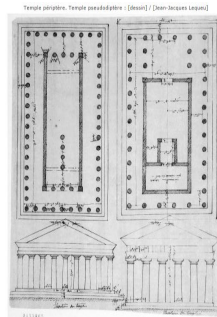


1

Digital model in the Building domain offer new opportunities for IS supporting collaborative working

# GOAL OF THE PRESENTATION

Towards a better intertwining of Building and IS domains



2

IS-related Requirements Engineering methods and models can improve the Building development and maintenance lifecycle

# GOAL OF THE PRESENTATION

Towards a better intertwining of Building and IS domains



Fiber optic sensor monitoring movement on a column



3

The new paradigm of SMART BUILDING asks for a joint approach regarding a better integration of the building and of the information systems

**PRODUCT SERVICE SYSTEM**

# GOAL OF THE PRESENTATION

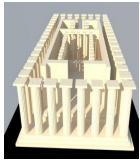
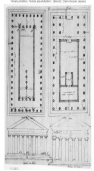
Towards a better intertwining of Building and IS domains



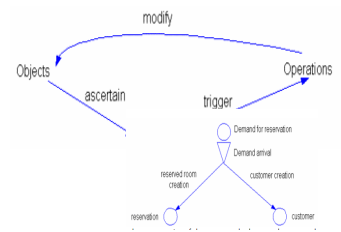
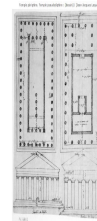
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Cyber-physical critical systems ask for a systemic approach like e.g. in the safety and security domains

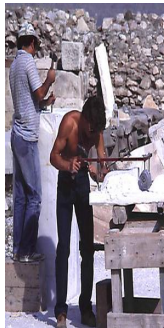




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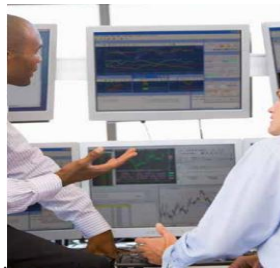


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Fiber optic sensor monitoring movement on a column

3



4

# DIGITAL MODELS FOR BUILDINGS

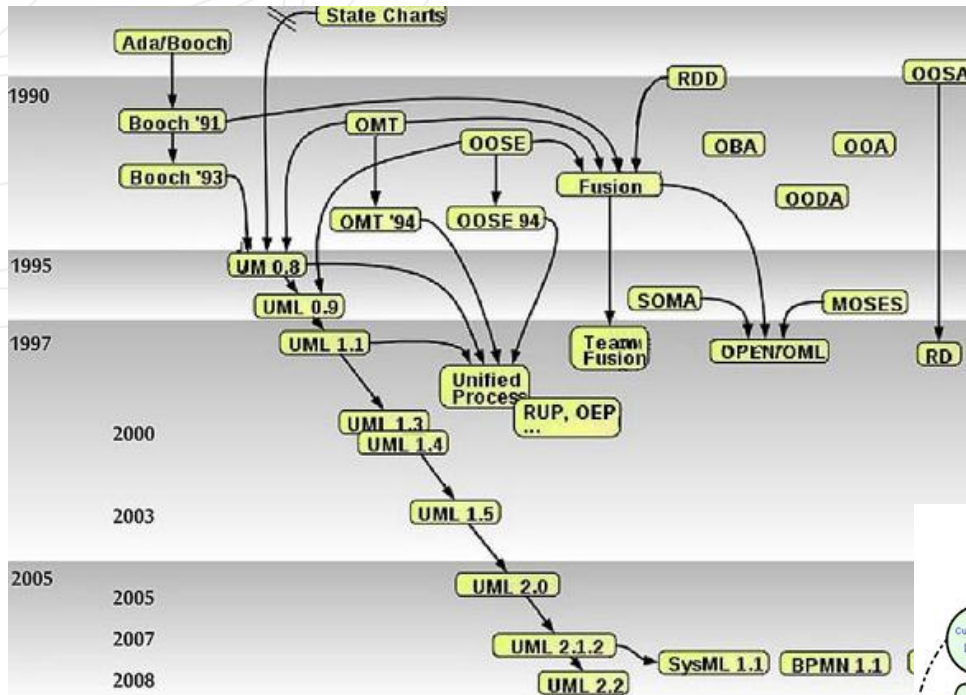
The background features a vertical black line on the left side and a series of thin, light gray curved lines that sweep across the page from the left towards the right, creating a sense of motion and depth.

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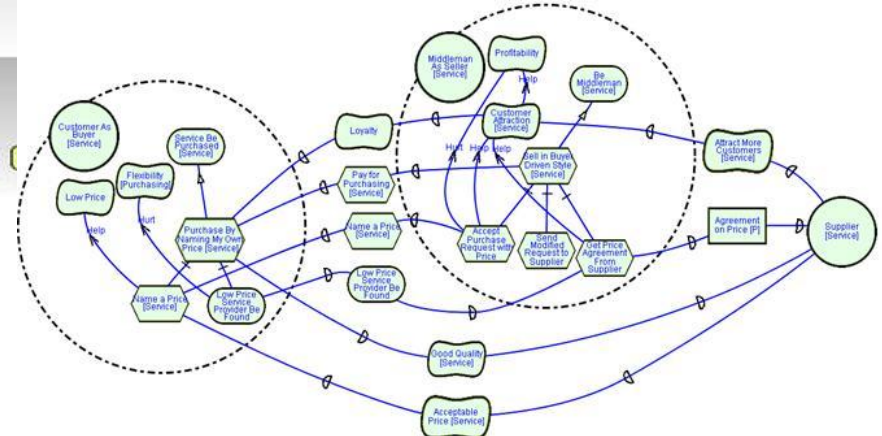
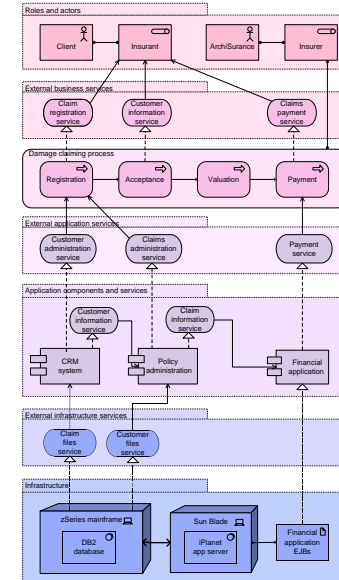


# DIGITAL MODELS FOR IS

## Open Group - ArchiMate

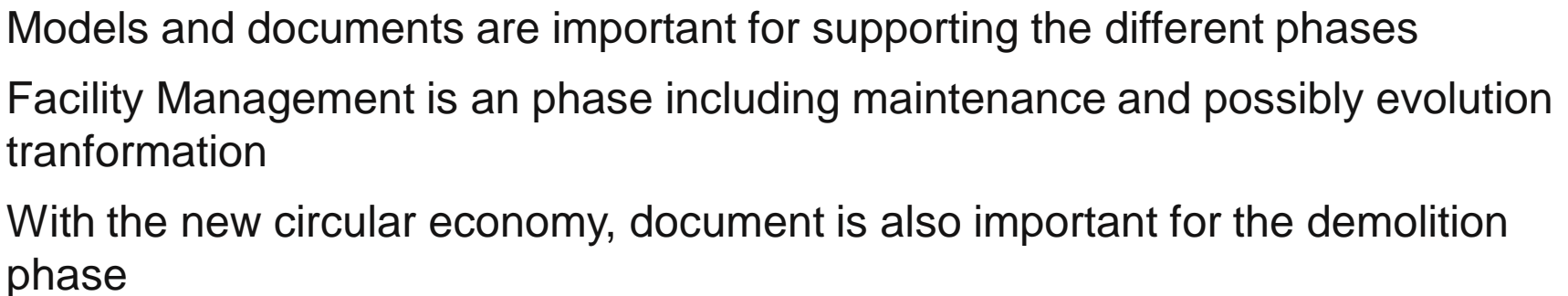


UML - OMG



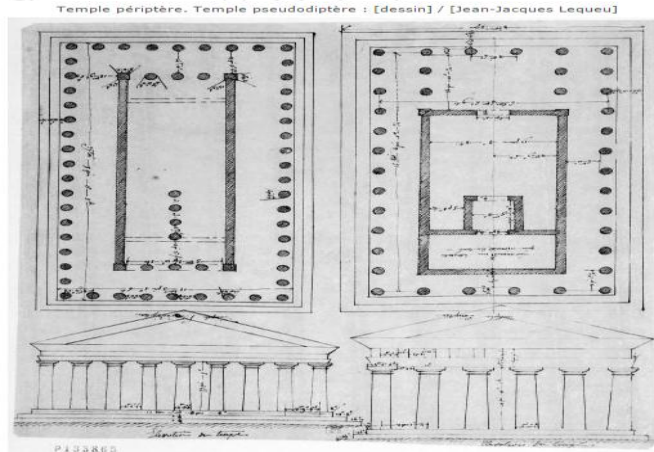
ITU - User Requirements Notation (URN)

## MODELS FOR SUPPORTING BUILDING ACTIVITIES



# BUILDING MODELS

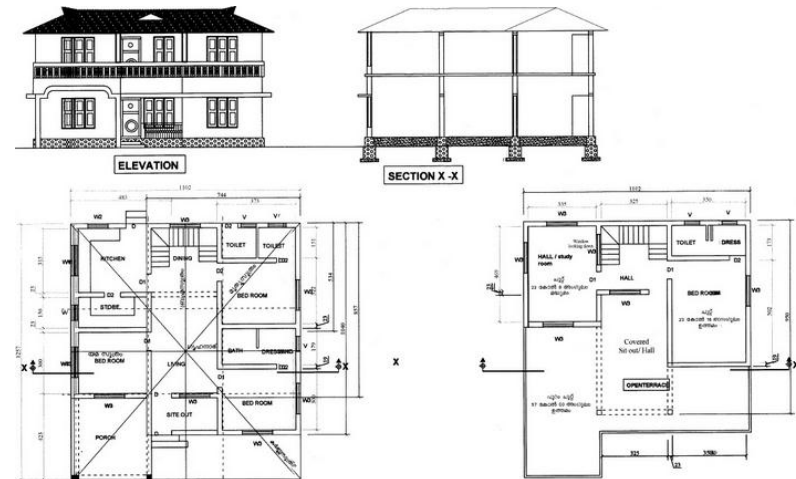
## MODELS FOR SUPPORTING BUILDING ACTIVITIES



But paper based

No question about the use of models for supporting Building activities  
models are there for centuries !

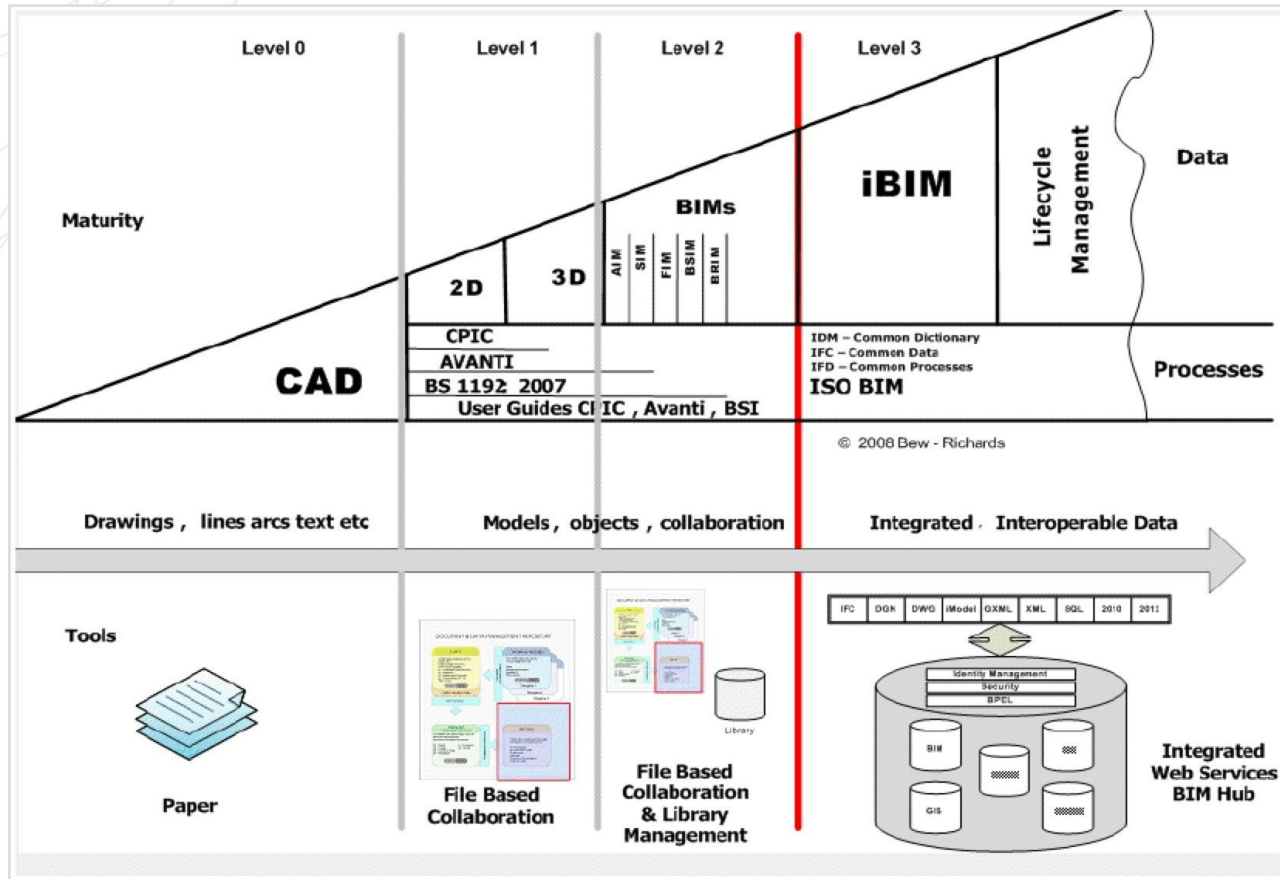
Or digitally based but with  
proprietary formats





# BUILDING MODELS

## MOTIVATIONS FOR BIM: BUILDING INFORMATION MODEL



Bew & Richards, 2008

# BUILDING MODELS

## BIM: BUILDING INFORMATION MODEL, PERIMETER

### Modelling Information

shaping  
forming  
presenting,  
scoping

an organised  
set of data:  
meaningful,  
actionable

to **virtually construct** a  
to **extend the analysis** of a  
to **explore the possibilities** of  
to **study what-if scenarios** for a  
to **detect possible collisions** within a  
to **calculate construction costs** of  
to **analyse constructability** of a  
to **plan the deconstruction** of a  
to **manage and maintain** a

**Building**  
a structure, an  
enclosed space,  
a constructed  
environment  
(Succar, 2008)

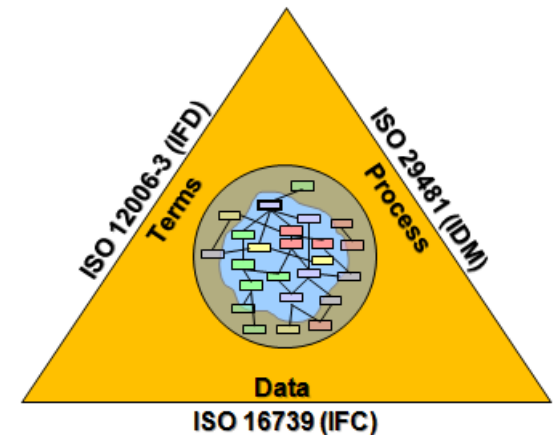
*Succar, 2009*

# BUILDING MODELS

## BIM: BUILDING INFORMATION MODEL

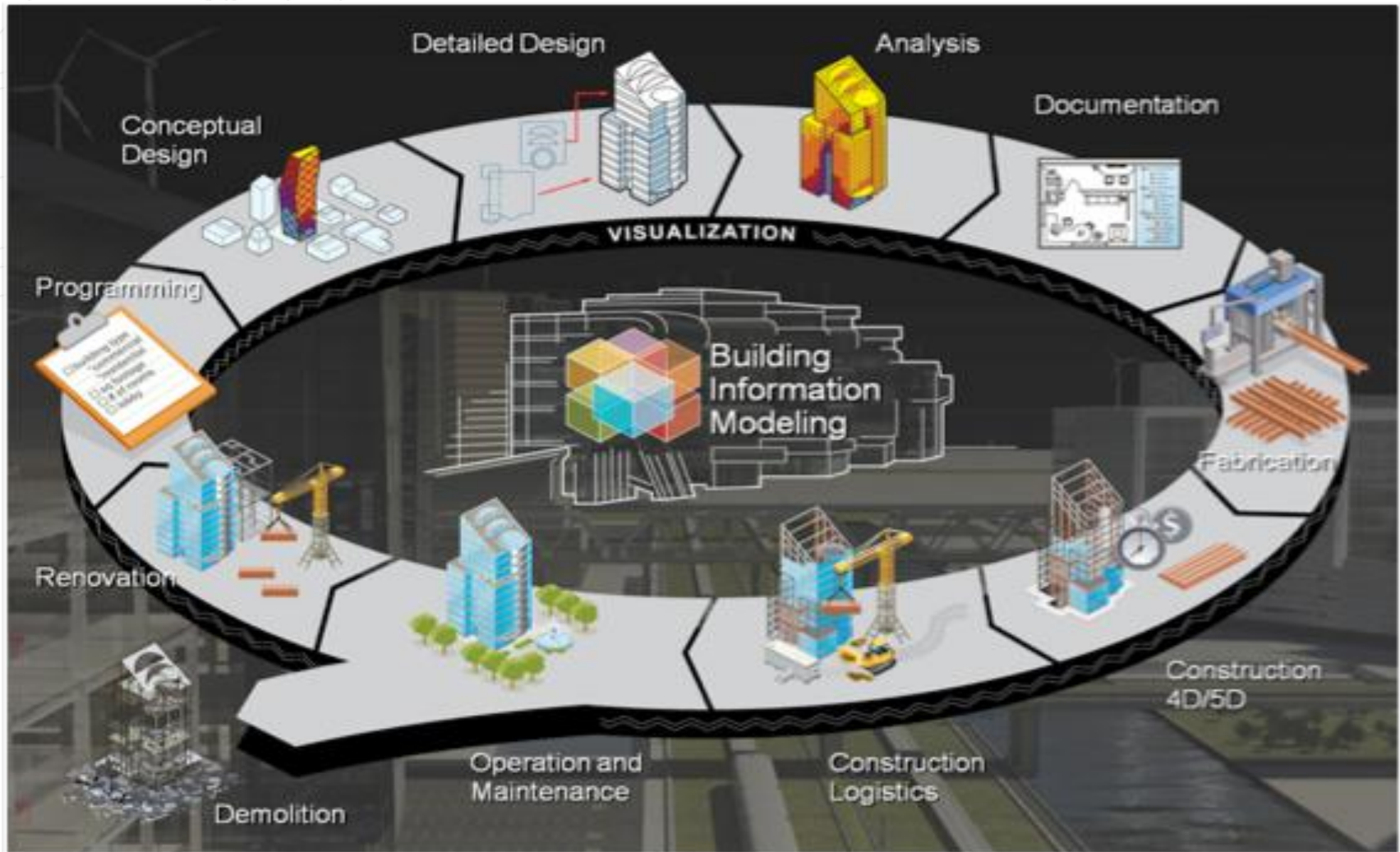


- **BuildingSMART** standards for BIM
  - International data dictionary framework (IFD)
    - International Framework for Dictionaries
    - **bSDD** (buildingSMART Data Dictionary)
  - A data model for building elements
    - **IFC**, ISO 16739
    - **COBie**, Facility Management Handover data scheme
  - Processes modeling standard (IDM)
    - Information Delivery Manuals



# BUILDING MODELS

## BIM: BUILDING INFORMATION MODEL

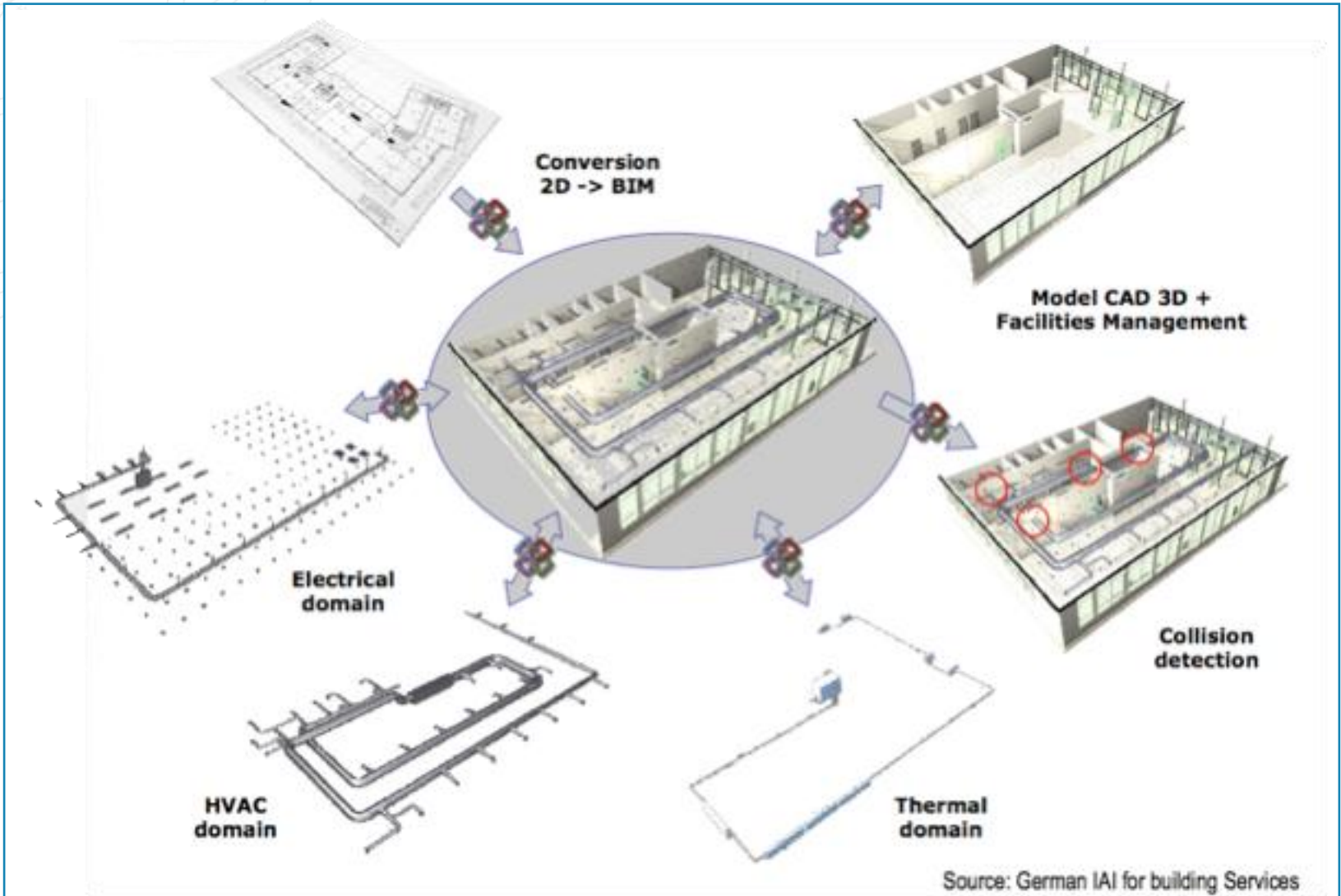


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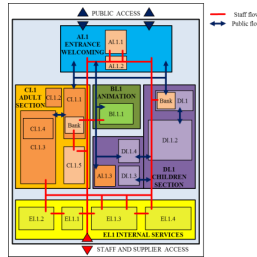
# BUILDING MODELS

## BIM: BUILDING INFORMATION MODEL

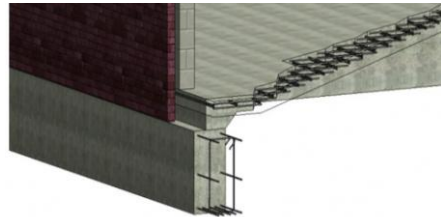


# BUILDING MODELS

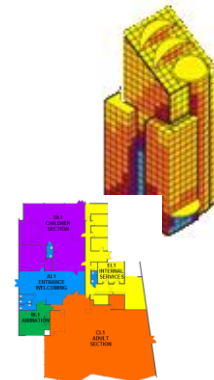
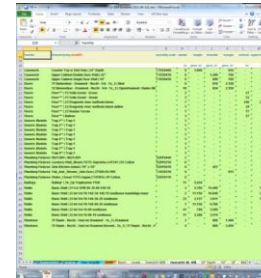
## BIM: BUILDING INFORMATION MODEL

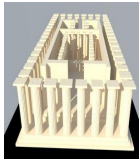
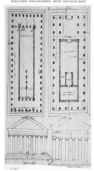


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5	dependat@rich.mitre	2012-11-1	34-31 11	Tubelite	800-866-2	Autodesk	Autodesk	8764C510	Sales	Tubelite	n/a	n/a	3056 Walk	n/a	Walker	MI	49546	USA	
6	fibrdr@rich.mitre	2012-11-1	34-31 11	FIB-R-DO	800-342-7	Autodesk	Autodesk	8764C510	Sales	Fibrdr	n/a	n/a	n/a	PO Box 1	Maumell	AR	72113	USA	

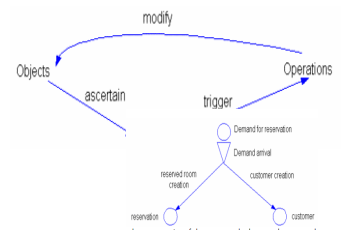
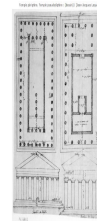


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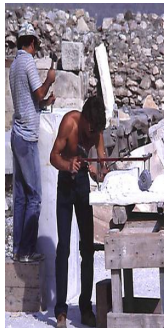




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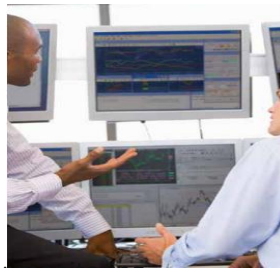


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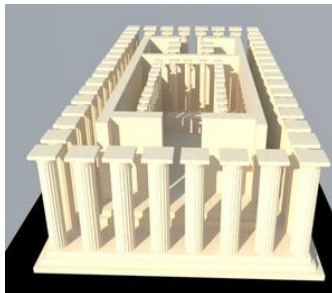
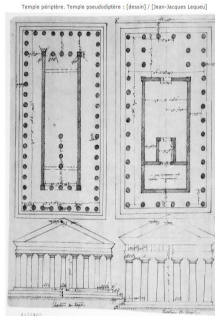
Fiber optic sensor monitoring movement on a column

3



4

# TOWARDS A BETTER INTERTWINING OF BUILDING AND IS DOMAIN



1

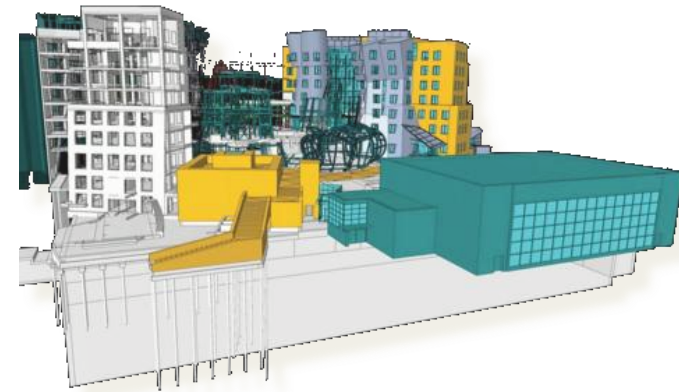
Digital models in the Building domain offer new opportunities for IS supporting collaborative working



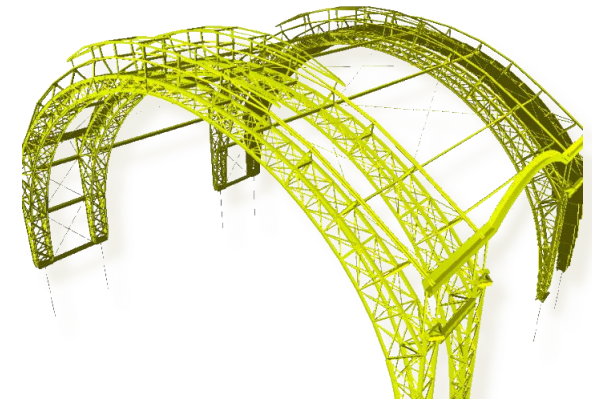
# LIST RESEARCH AND INNOVATION IN CONSTRUCTION

## Main characteristics of the construction sector

- Only one object produced
- Short-lived teams
- Independent and heterogeneous actors
- Wide range of models and methods
- Many different viewpoints
- Restricted areas of responsibility
- Internal strategies vs. project strategies



“Ray & Maria Stata Center for CIIS, MIT”  
Arch. Gehry Partners



Dresden station, Germany  
Arch. Foster and Partners



# LIST RESEARCH AND INNOVATION IN CONSTRUCTION

- Cooperation is essential
  - To ensure project success
  - Difficulties
    - Low predictable environment
    - Communications not standardized
    - Low interoperability between CAD software
- IS solutions remain under-used



# THE ISSUE OF DOCUMENT MANAGEMENT



- State of the Art
  - Existing IS solutions are under-used in construction projects
- 2 types of limits
  - Human limits related to cooperative behaviours
    - Structuring of documents not efficient, exchanges not enough described, too much documents/releases produced...
  - Technological/IT limits
    - Still a lot of paper-based plans, no interoperability between tools , no connection with internal management system...
- Consequences
  - Wasted time (financial impact)
  - Difficulty to have latest documents on site (impact on quality of works)

## Participative elicitation of requirements for a new IS

- Series of workshops with practitioners
- Identifying consensual best practices...

## Supported by the development of models

- Formalisation of requirements as
  - In a data model (BIM compatible)
  - Collaboration models following our collaborative practices metamodel
  - HCI Models

## Supported by the development of

- MDE Development Approach supported by a SOA-based platform
- Integration of a BIM server

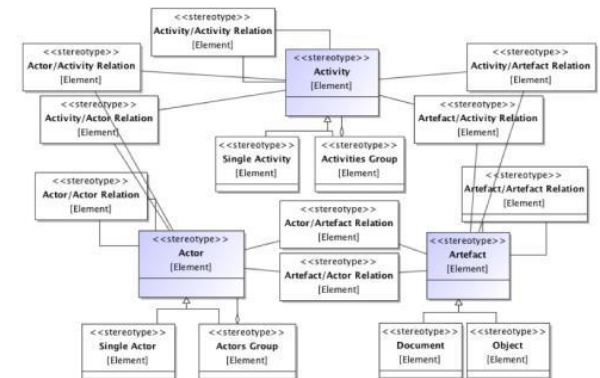
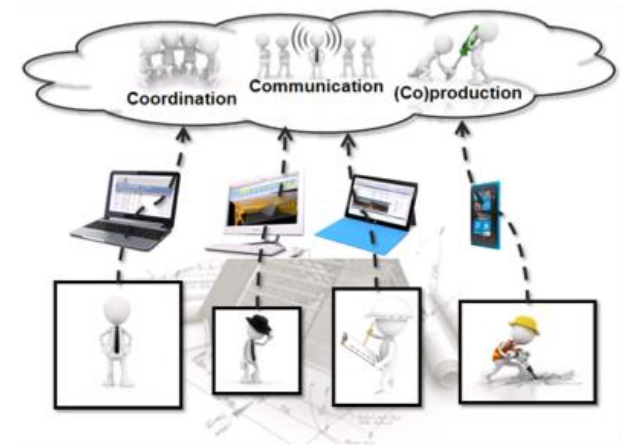


Fig. 1. Cooperation Context MetaModel CCMM – M2 (extract)



## Validation through Lab and pilot projects experiments



*School project, Luxembourg Cents*



*Offices/Hotel project, Luxembourg Kirchberg*

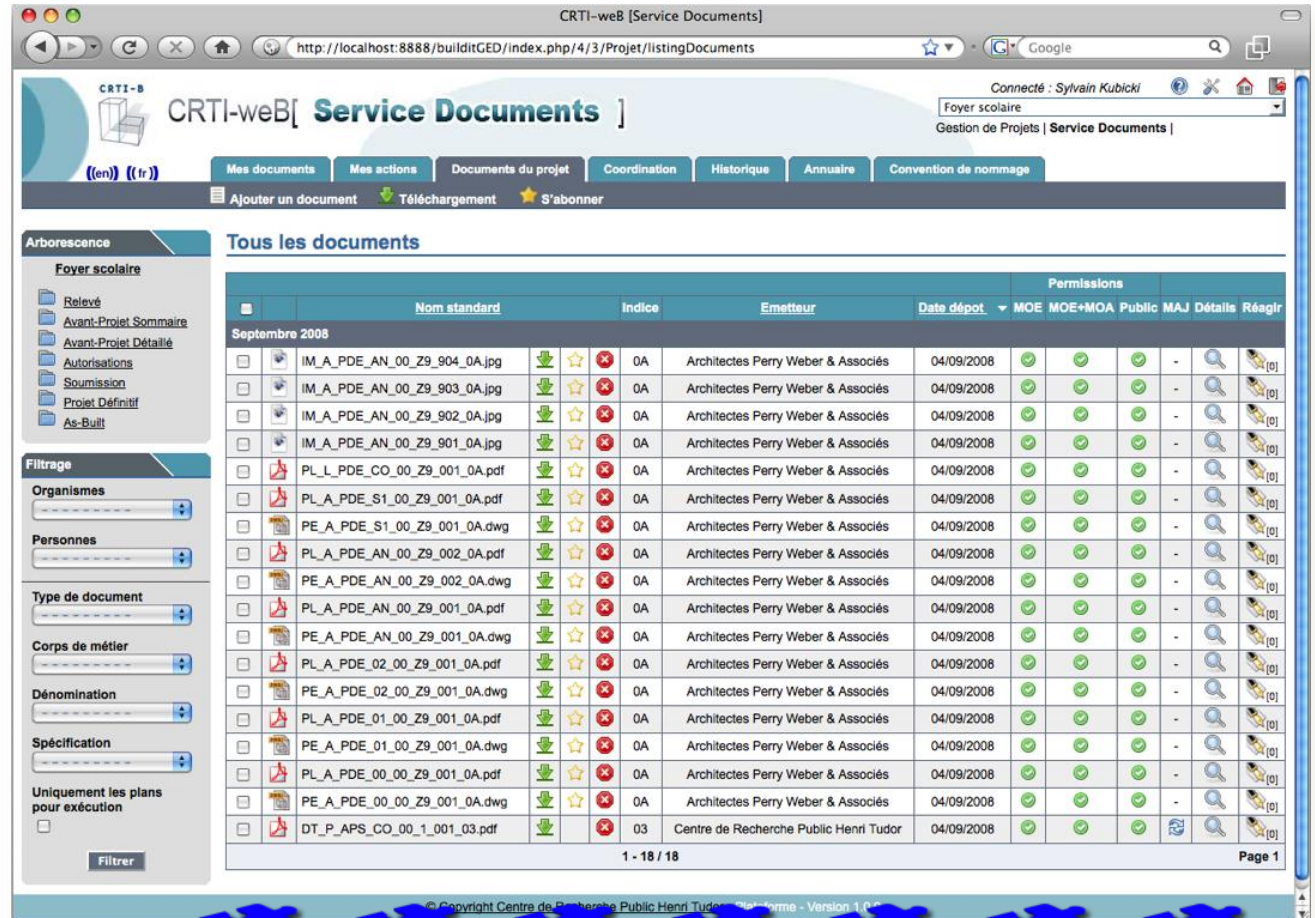


*School project, Nancy*



## Document Exchange Best Practices

1. To use a standardized name for document files
2. To describe and to localize the modifications done on a document release
3. To inform the other participants when a document is uploaded or modified
4. To send and record the requests to the other participants
5. To react and to trace the reactions about a document
6. To monitor the access to share documents for the different participants in a project
7. To monitor the document exchange



The screenshot shows the CRTI-weB Service Documents web application. The interface includes a navigation menu on the left with options like 'Foyer scolaire', 'Relevé', 'Avant-Projet Sommaire', 'Avant-Projet Détaillé', 'Autorisations', 'Soumission', 'Projet Définitif', and 'As-Built'. The main area displays a table of documents under the heading 'Tous les documents'. The table has columns for 'Nom standard', 'Indice', 'Émetteur', 'Date dépôt', and 'Permissions'. The permissions column includes checkboxes for 'MOE', 'MOE+MOA', 'Public', 'MAJ', 'Détails', and 'Réagir'. The table lists documents from September 2008, including various project documents and a public research center document.

	Nom standard	Indice	Émetteur	Date dépôt	Permissions
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IM_A_PDE_AN_00_Z9_902_0A.jpg	0A	Architectes Perry Weber & Associés	04/09/2008	MOE, MOE+MOA, Public, MAJ, Détails, Réagir	
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## Related eServices

1. Service "Document name management"

2. Service "Document update"

3. Service "Notification"

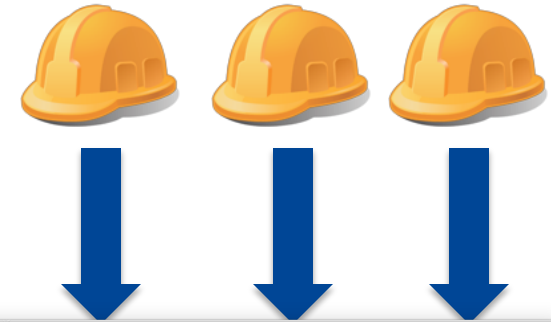
4. Service "Action"

5. Service "Reaction"

6. Service "Areas"

7. Service "Document Exchange Dashboard"





# Sending photos to CRTI-weB



CRTI-weB [Service Photos]

mobuild.buildit.tudor.lu/index.php/3/5/Photos/listingPhotos

CRTI-weB Centre de Recherche Public Henri Tudor Gestion de Photo Sylvain Kubicki

Photos Export Excel

Toutes les photos

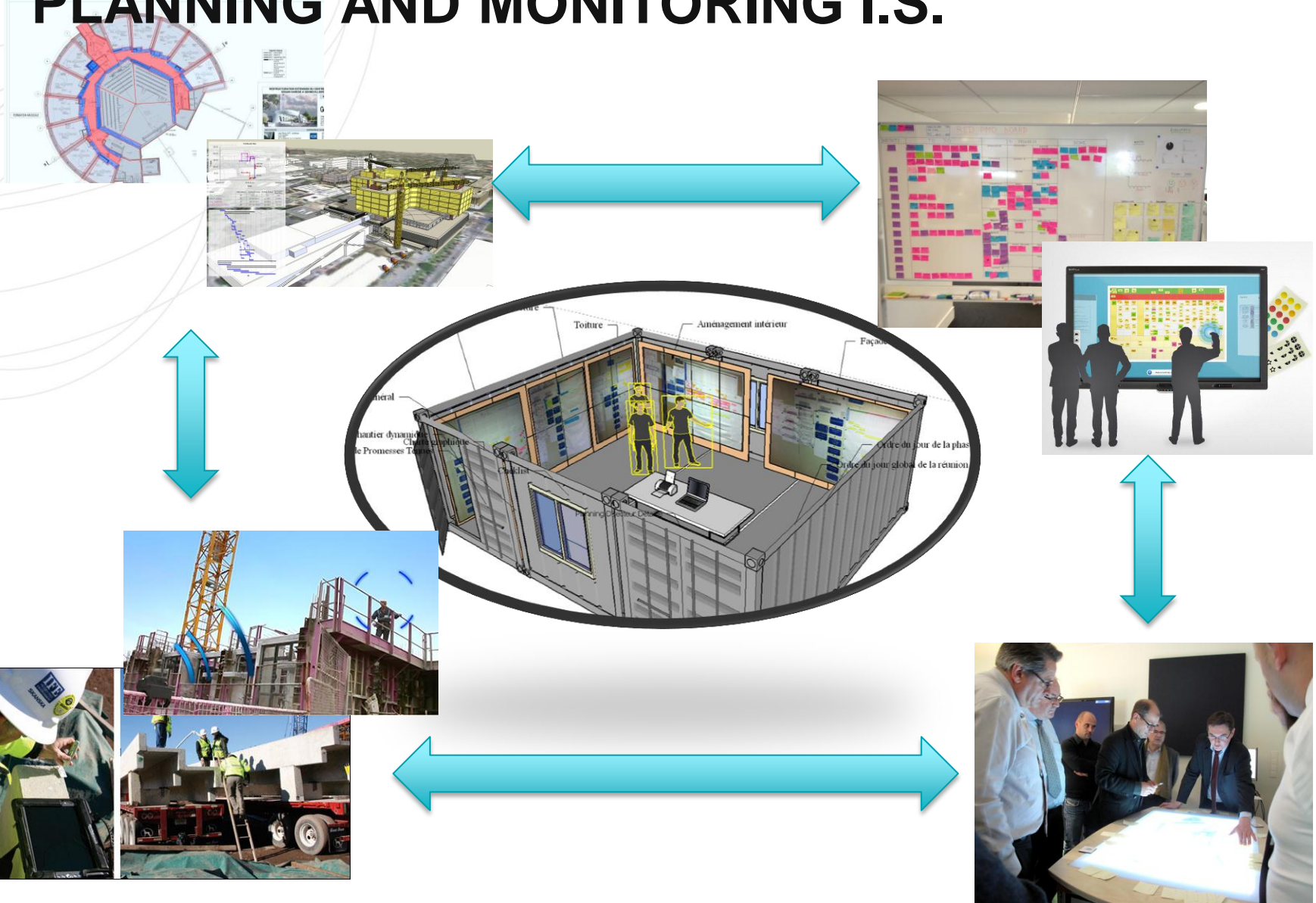
<b>2011-10-21 13.49.47_.png</b>  Photo prise le: 2011-10-21 13:49:47 Téléchargée le: 2011-10-21 14:47:36 Tags: plus que 4cm Note: testing text	<b>2011-10-21 13.47.48_.png</b>  Photo prise le: 2011-10-21 13:47:48 Téléchargée le: 2011-10-21 14:45:22 Tags: Seuil 4, 3cm	<b>2011-10-21 11.28.03.jpg</b>  Photo prise le: 2011-10-21 11:28:03 Téléchargée le: 2011-10-21 12:25:22 Tags:
<b>2011-10-21 11.18.32_.png</b>  Photo prise le: 2011-10-21 11:18:32 Téléchargée le: 2011-10-21 12:16:53 Tags: Seuil 4 Note: rhddy Note: rylifr	<b>2011-10-21 11.13.20_.png</b>  Photo prise le: 2011-10-21 11:13:20 Téléchargée le: 2011-10-21 12:14:44 Tags: Seuil 3, 3cm, Manquant, plus que 4cm Note: testing mobuild Note: testing comments Note: testing coments 2	<b>Belvedere, Vienna.jpg</b>  Photo prise le: 2011-08-20 16:42:00 Téléchargée le: 2011-10-18 09:59:55 Tags: vienna, austria, belvedere
<b>Vienna-Orchestra.jpg</b>  Photo prise le: 2011-07-06 21:42:00 Téléchargée le: 2011-10-18 09:28:15 Tags: vienna, austria, orchestra	<b>Montenach-1.jpg</b>  Photo prise le: 2011-05-06 09:23:00 Téléchargée le: 2011-10-12 10:25:05 Tags: crp, chantier, isolation	<b>2011-10-21 11.20.35.jpg</b>  Photo prise le: 2011-04-28 17:45:55 Téléchargée le: 2011-10-21 12:18:09 Tags: Manquant, plus que 4cm, Seuil 5 Note: dydegh

Disclaimer - © Copyright Centre de Recherche Public Henri Tudor CRTI-weB - Version 2.2.2

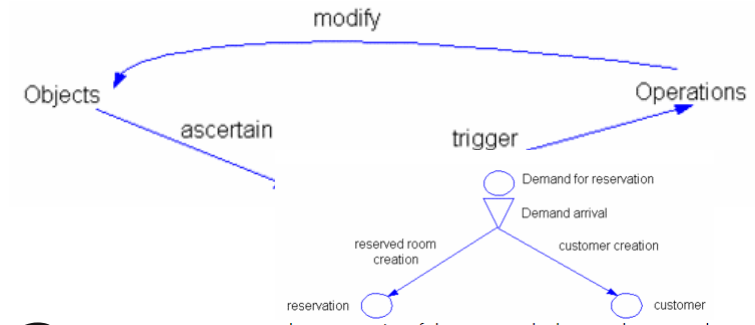
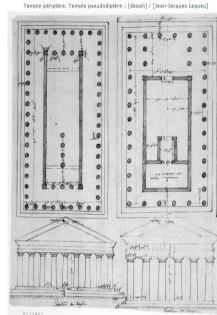


- Today, CRTI-weB has been used in about 60 large construction projects
- It is recommended by the
  - national sectorial association (CRTIB)
- It is transferred to software company
- We are in charge of
  - Assessment
    - Gathering feedbacks of users, of service provider
    - Tracking real-time feedbacks, regular questionnaires, workshops
  - Managing evolutions
    - Technical side (Software architecture)
    - Functional evolutions (specification, development management, tests)

# THE FUTURE: TOWARDS A FULLY INTEGRATED PLANNING AND MONITORING I.S.



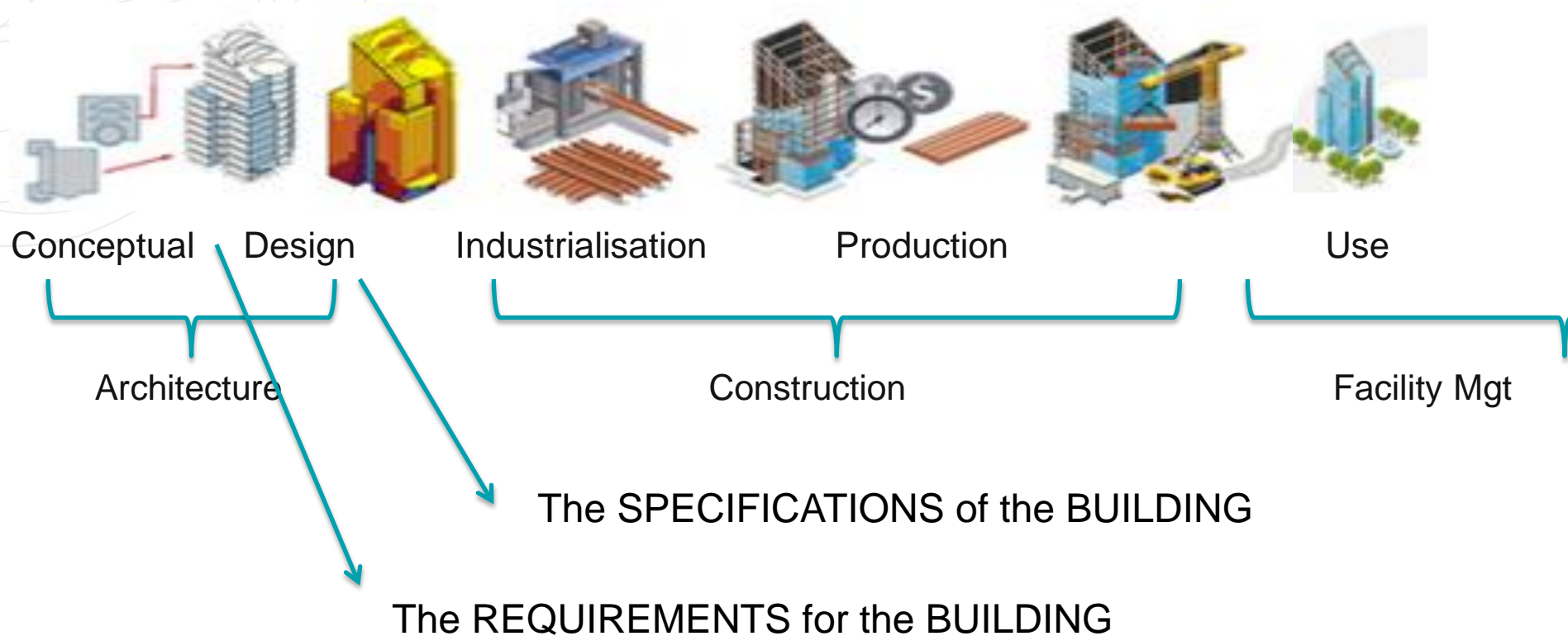
# TOWARDS A BETTER INTERTWINING OF BUILDING AND IS DOMAIN



2

IS-related Requirements Engineering methods and models can improve the Building development and maintenance lifecycle

# REQUIREMENTS ENGINEERING AND BUILDING LIFECYCLE





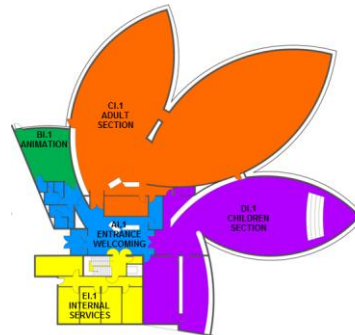
# THE SPECIFICATIONS OF THE BUILDING

## A multimedia library case



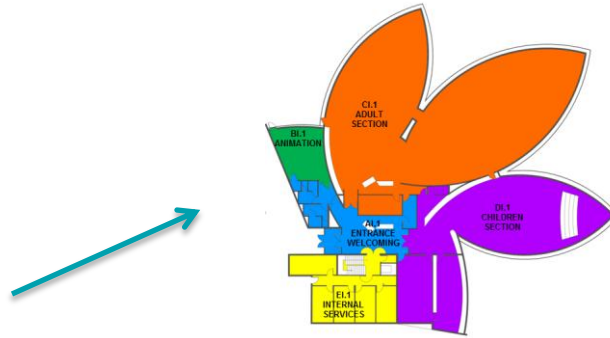
The Design phase

The specification of the structure is made of spaces and resources as well as a building configuration which defines the size, shape and proportions of the three dimensions associated with the building.

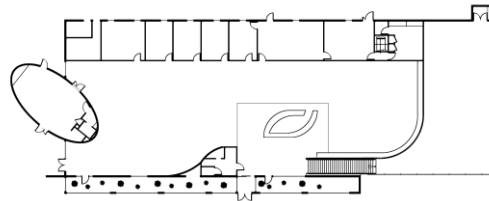
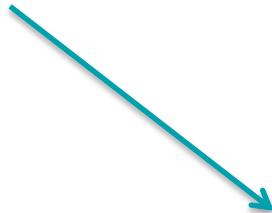
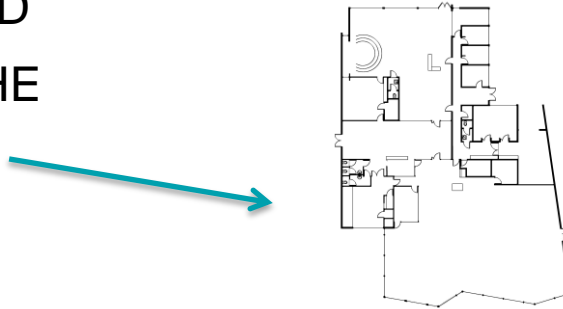


# THE SPECIFICATIONS OF THE BUILDING

Often many different Design (solutions) for a same problem



REQUIREMENTS SHOULD  
ALLOW TO EVALUATE THE  
BEST SOLUTION



# THE REQUIREMENTS PROBLEM

## → The Conceptual Phase is mainly experienced-based

- Optional part of architects' education
- Experienced during on-the-job training
- Most of the programmers are former architects

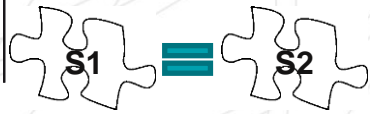
## → Requirements elicitation based on principal activities

- Main focus on the building (too much solution oriented)
- Few details on clients' business needs and operations
- Lack of documentation
- Fuzzy and implicit requirements

## → Lack of requirements management

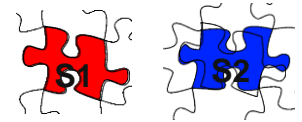
- Mainly human and paper based brief
- ICT solutions limited to project and building requirements
- Programmer = memory of the project

# THE REQUIREMENTS PROBLEM



**Copy-paste of “poor/standard” solutions or definitions**

[SC-Construct 1; Interview]



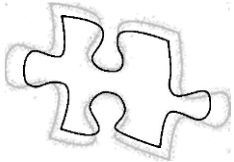
**Conflicts between requirements**

[Tzortzopoulos et al. 2006; Barrett & Stanley 1999]



**Lack of accuracy in requirements**

[Barrett & Stanley 1999; Tzortzopoulos et al. 2006]



**Implicit requirements**

[SC-Construct 1; Interview; Barrett & Stanley 1999]



**Lack of comprehensiveness**

[Shen et al. 2004; Yu et al. 2006; Kamara et al. 2002; Barrett & Stanley 1999; Yahya et al. 2007]



**Absence of formalism / standardization / systemic / systematic**

[Professional Architectural Programming Training 2011; Interviews]

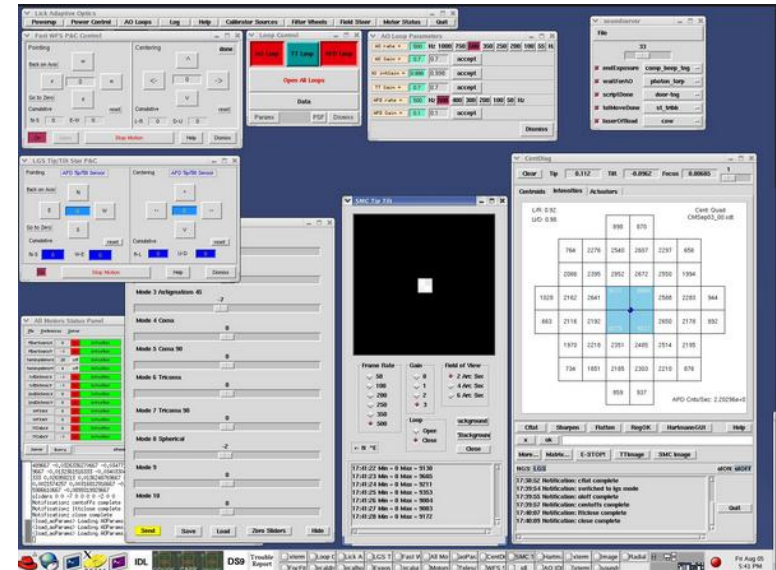


**Absence of languages, methods and tools**

# THE REQUIREMENTS PROBLEM

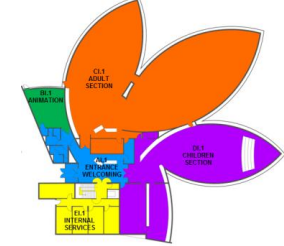
Last but not least the Architect which is often privileging the aesthetics of the building and less its utility. The 'look and feel' of the building can be great but in practice, it may happen that the building does not offer the adequate spaces, layout, or resources needed for activities.

This could be compared with an IS where the GUI is excellent but functionalities are missing



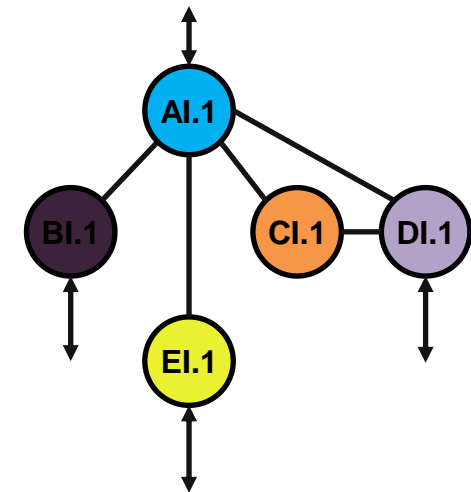
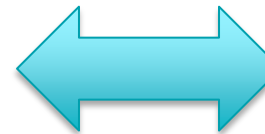
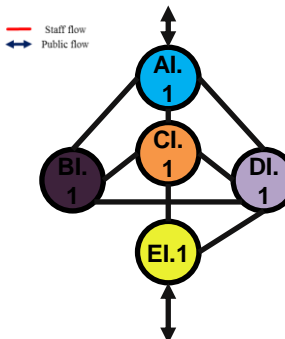
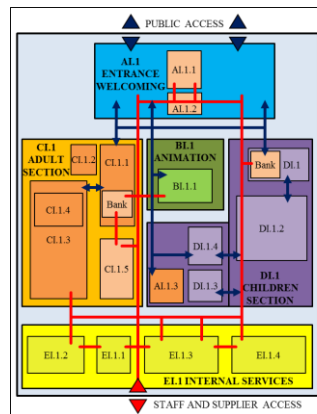


# REQUIREMENTS PRACTICES



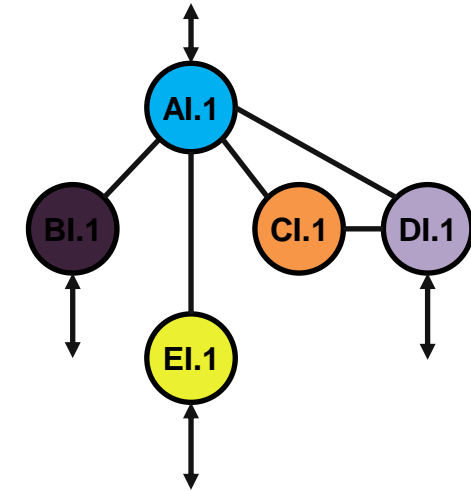
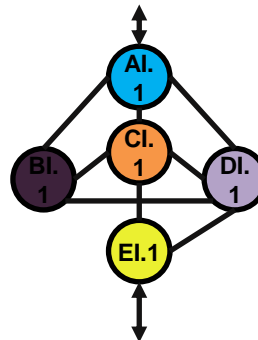
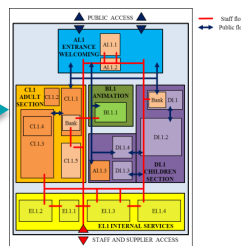
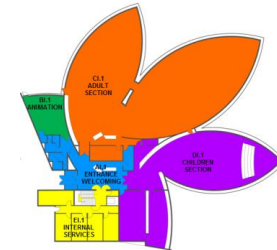
## Requirements Production

Identify spaces, transition between spaces and resources required for activities (1 space par activity)



Check if the specification of the solution verifies the requirements

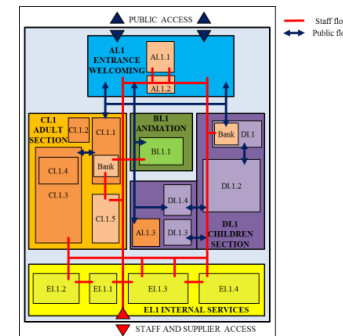
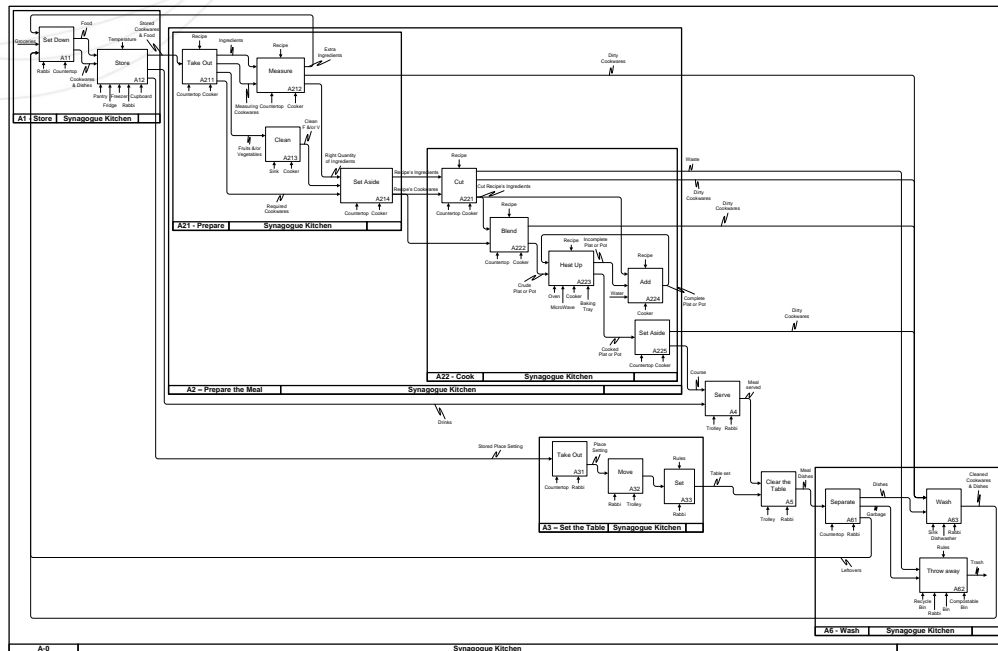
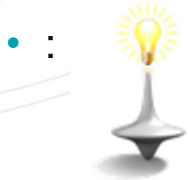
# REQUIREMENTS PRACTICES



No standards for representing the brief  
No requirements methods for producing it

# INTRODUCING IS RE TECHNIQUES

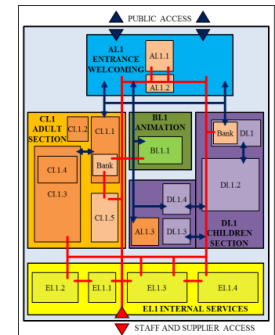
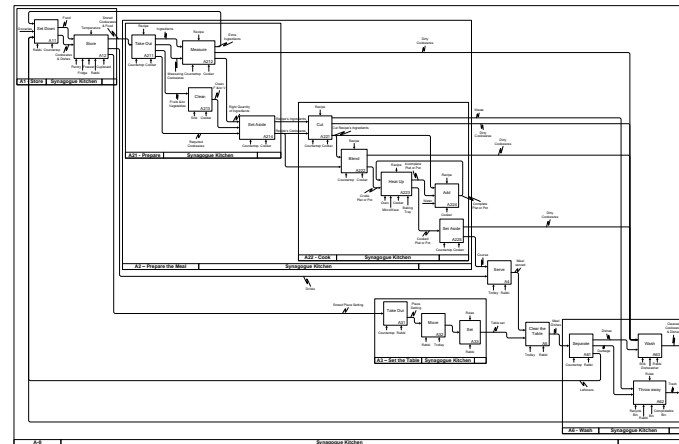
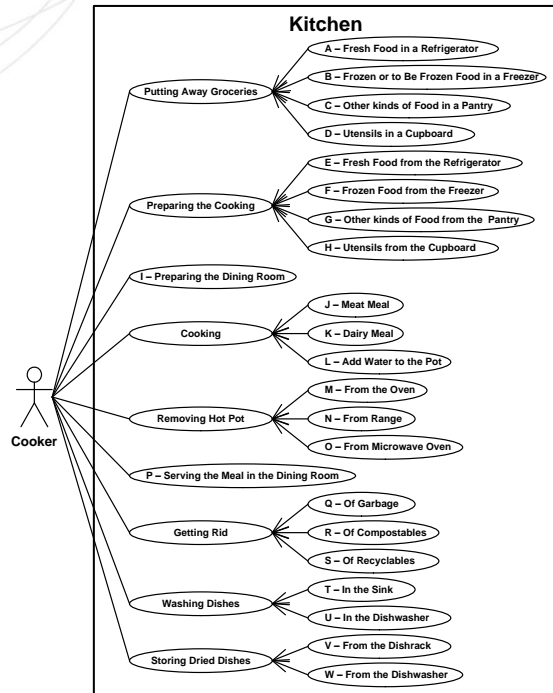
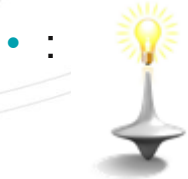
PhD C. Mauger



Understanding the need for spaces and resources by understanding the activities that have to be performed in the building

# INTRODUCING IS RE TECHNIQUES

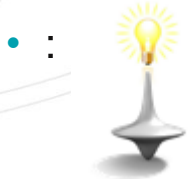
Joint work C. Mauger & D. Berry



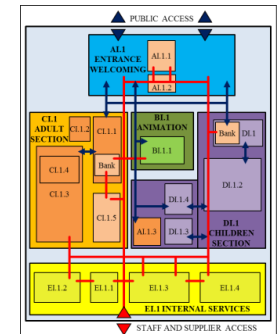
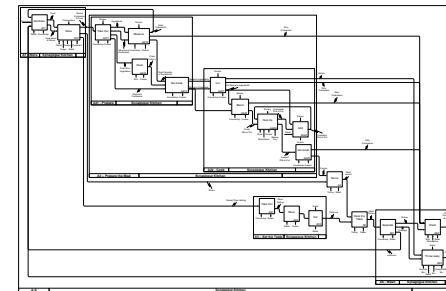
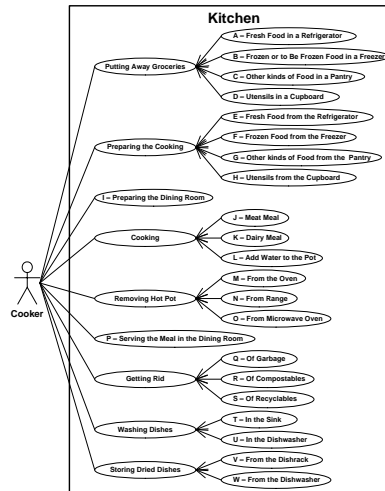
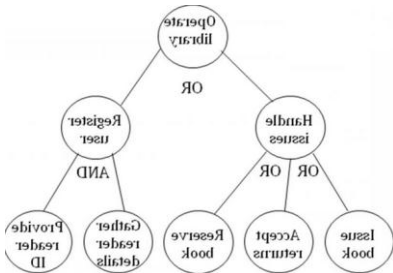
Use of use cases for understanding the services to be delivered

# INTRODUCING IS RE TECHNIQUES

PhD C. Mauger



Use of GORE for understanding the goals of a building





# TOWARDS A BETTER INTERTWINING OF BUILDING AND IS DOMAIN



3

The new paradigm of **SMART BUILDING** asks for a joint approach regarding the integration of the building and of the information systems

**PRODUCT SERVICE SYSTEM**

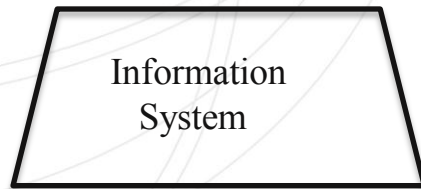


**EVOLUTION OF INFORMATION SYSTEM**

**EVOLUTION OF BUILDING**

# INFORMATION SYSTEM

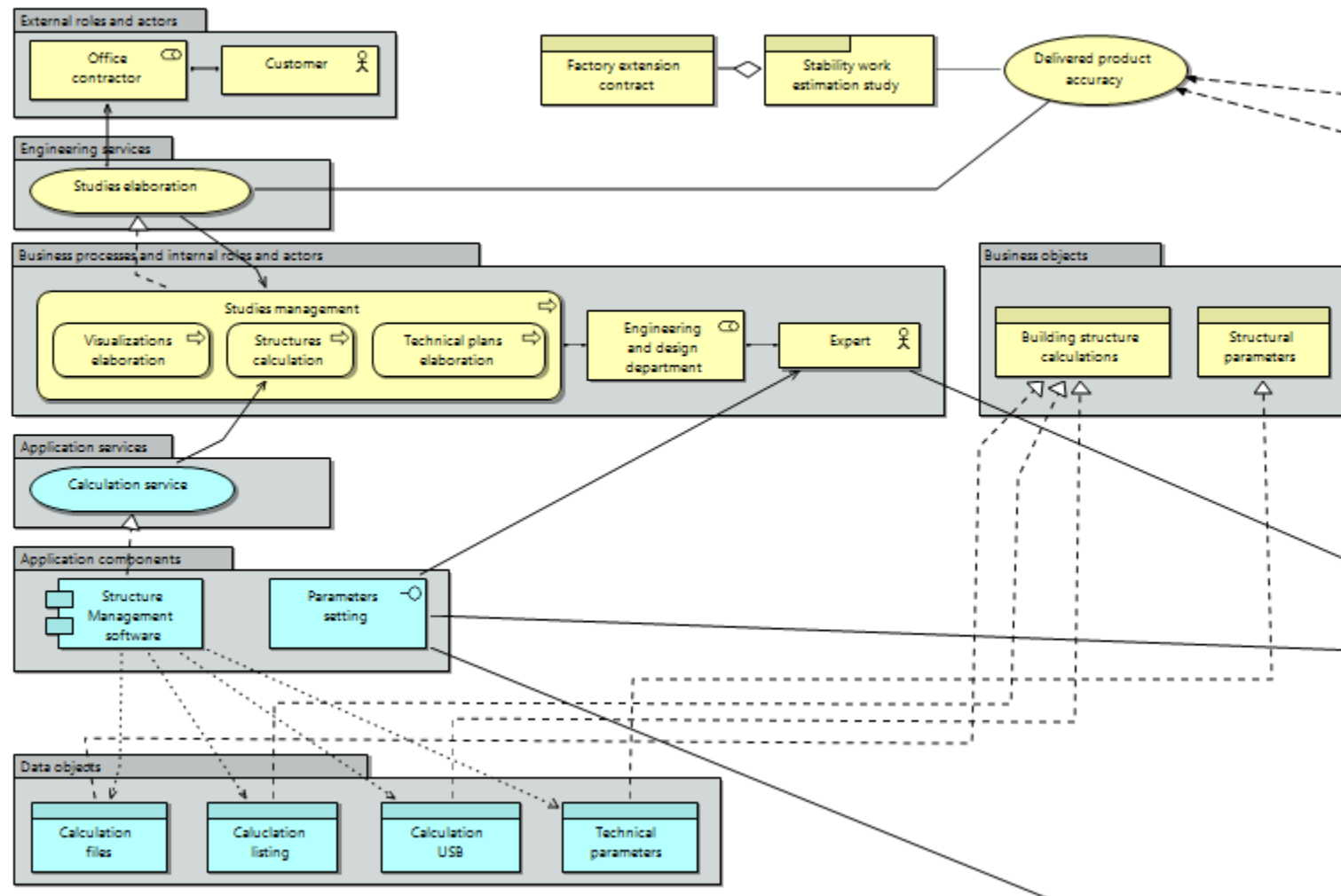
## From I.S. to Service System



**Service system** is defined as a configuration of people, processes, technology and shared information connected through **a value proposition** with the aim of **a dynamic co-creation of value** through the participation in the exchanges with customers and external/internal service systems

from [Spohrer, Maglio, 2007]

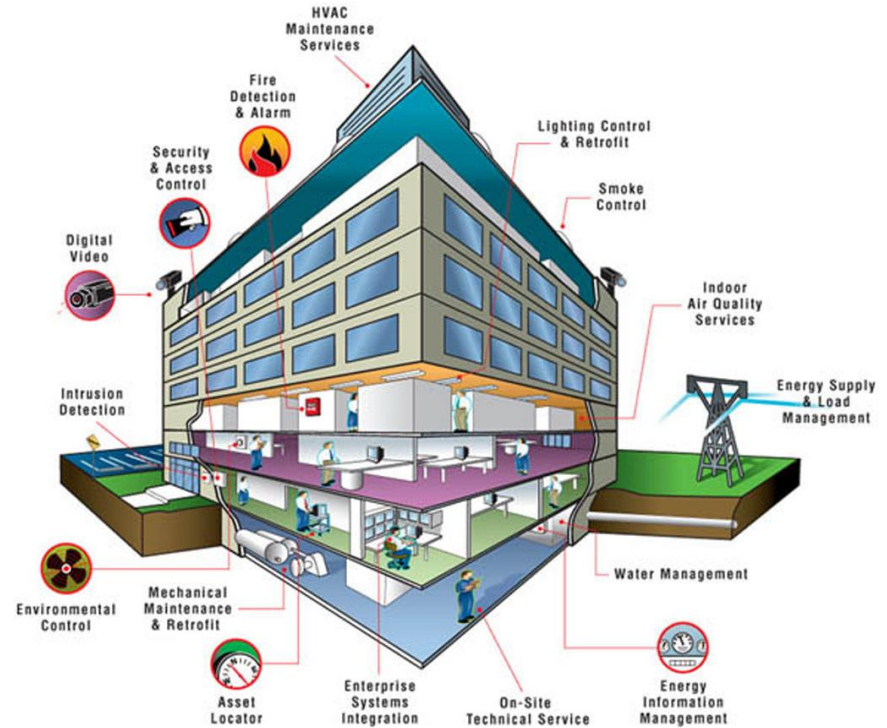
# SERVICE SYSTEM AND E.A.



# FROM BUILDING TO 'SMART BUILDING'

**Smart Building can be defined as a building hosting several information systems (IS) providing services about energy management, safety, welfare, communication, etc.**

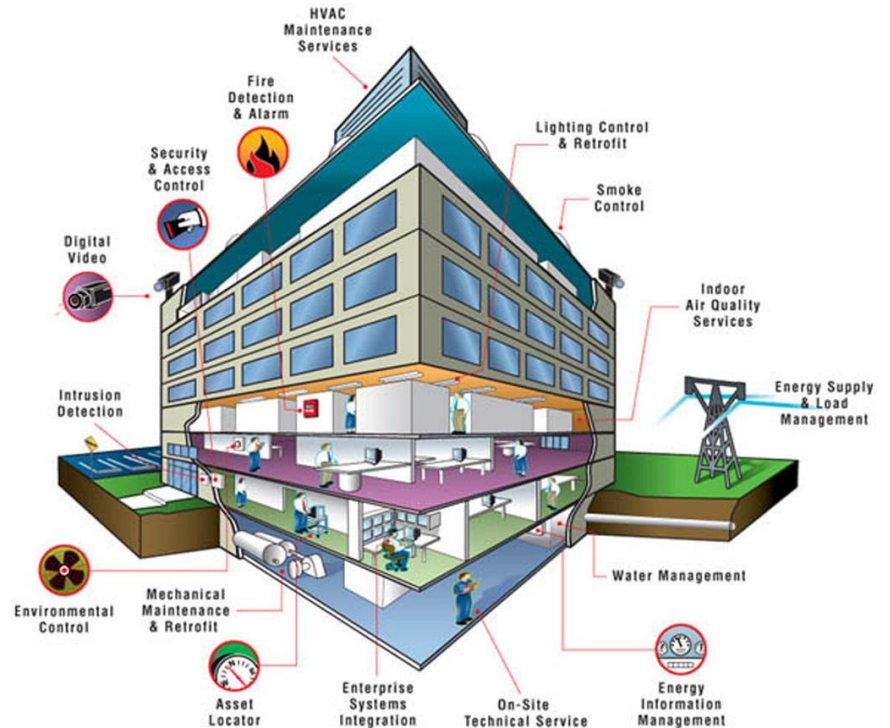
*[Anglés, S. M., Ganah, A., Santos, A. G., & Leube, F. J. J.]*





# 'SMART BUILDING'

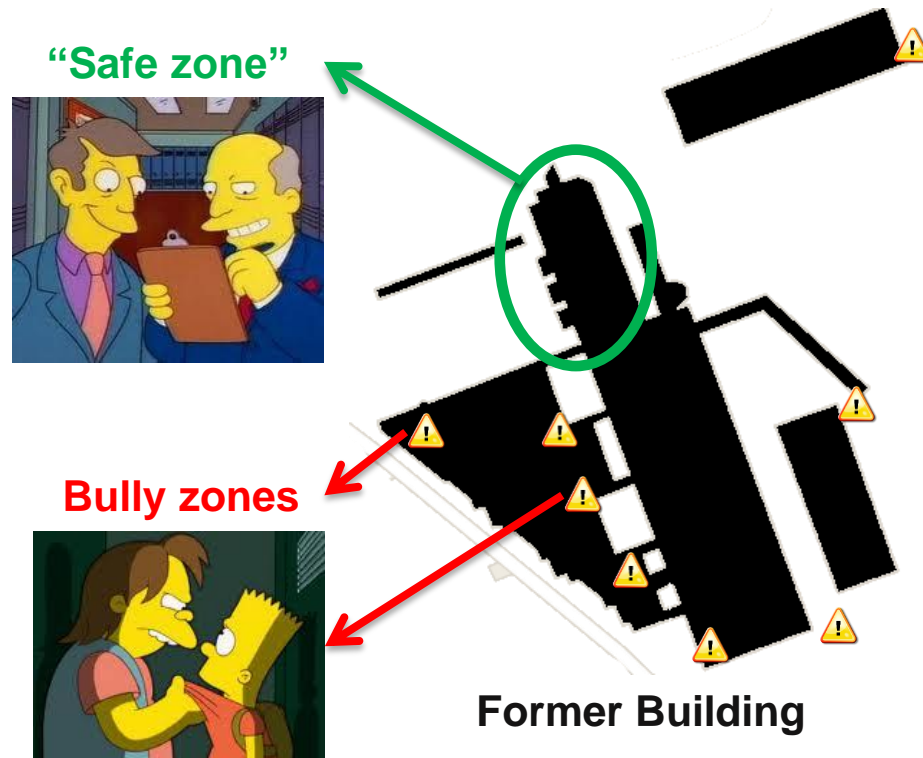
a SMART BUILDING like  
another building delivers services  
but there are now alternatives  
regarding the way services are  
implemented



# EXAMPLE

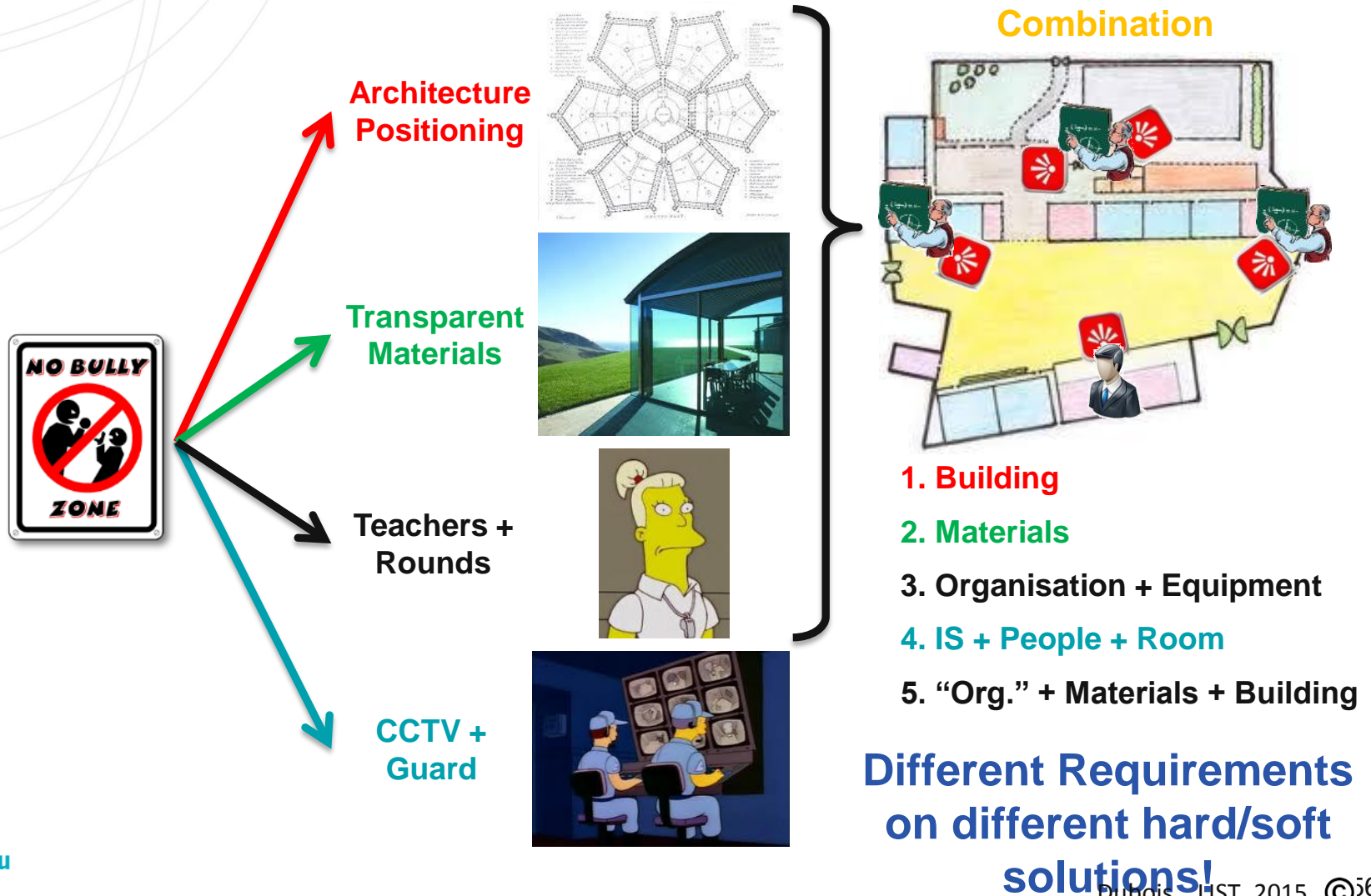
## A Requirement Goal associated with a School in Luxembourg

Group Work Session on a specific topic: Pupils' safety

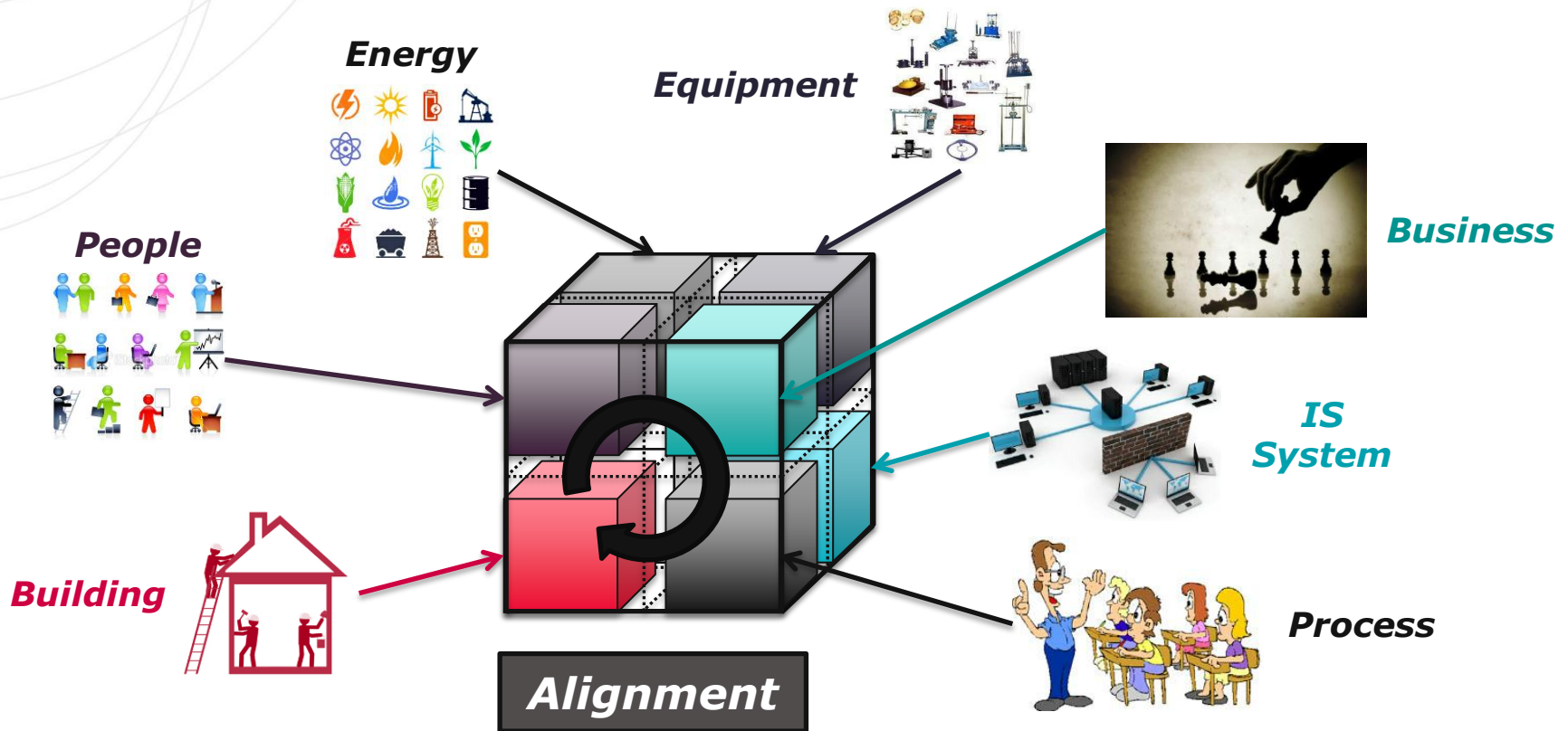


# EXAMPLE

Several possible requirements associated with the goal realization

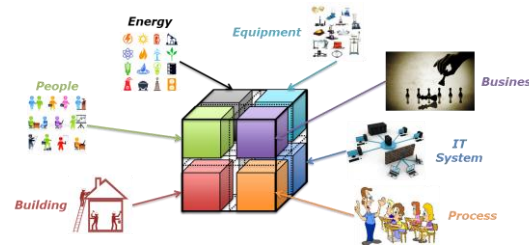


# A SMART BUILDING IS A BUILDING SYSTEM



# A SMART BUILDING IS A BUILDING SYSTEM

The system is a product-service system (PSS)



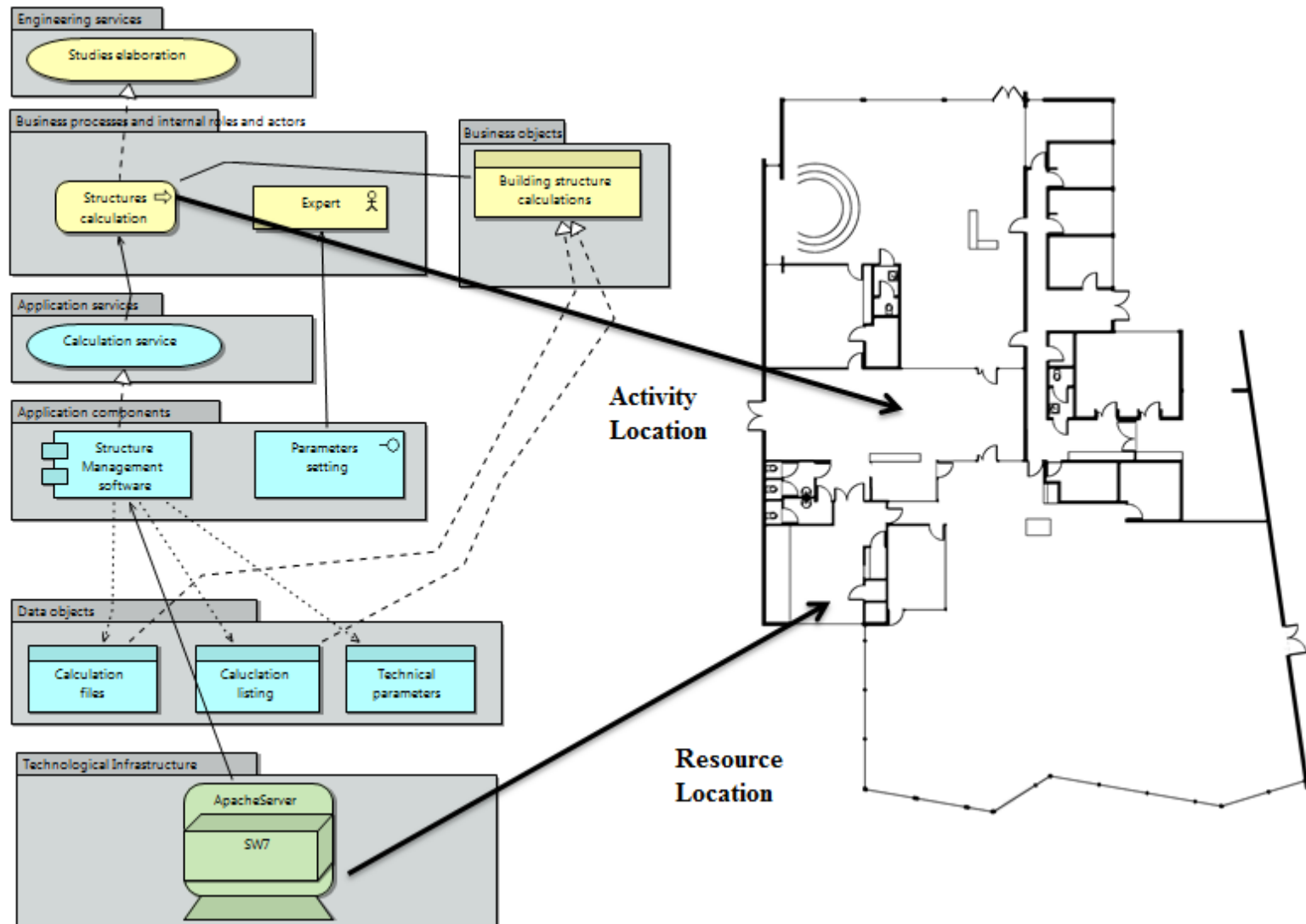
## “Building as a PSS”

<i>Product part</i>	<i>Service part</i>
<ul style="list-style-type: none"><li>• Building</li><li>• Equipment &amp; Furniture</li><li>• IT Infrastructure</li><li>• ...</li></ul> <p>→ Physical (static) artefacts</p>	<ul style="list-style-type: none"><li>• Business and Support Services (e.g. Administration, Maintenance)</li><li>• Service Systems</li><li>• ...</li></ul> <p>→ Soft (dynamic) artefacts</p>

**Alignment**



# PSS LIKE BUILDINGS REQUIRE AN INTEGRATED MODELLING APPROACH



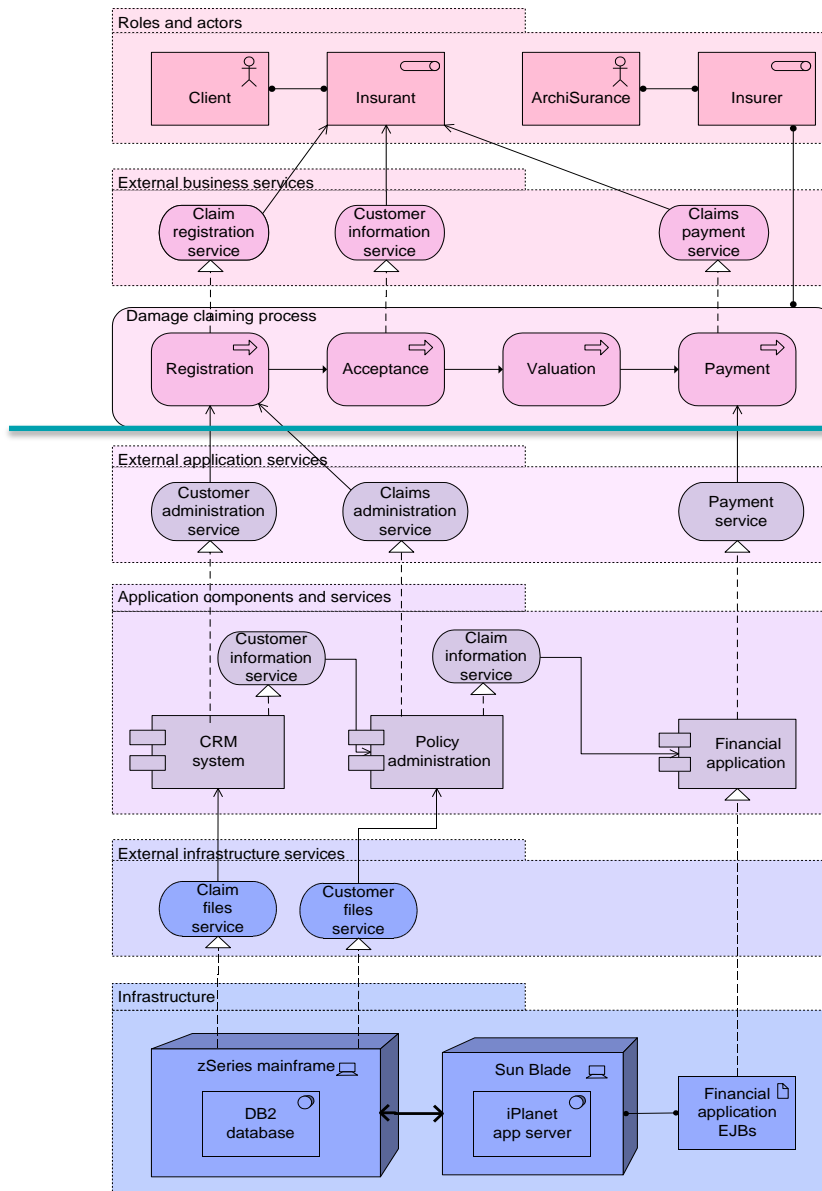
# TOWARDS A BETTER INTERTWINING OF BUILDING AND IS DOMAINS



4

**Cyberber-physical critical systems ask for a systemic approach like e.g. in the safety and security ares**

# EA AND SECURITY RISK



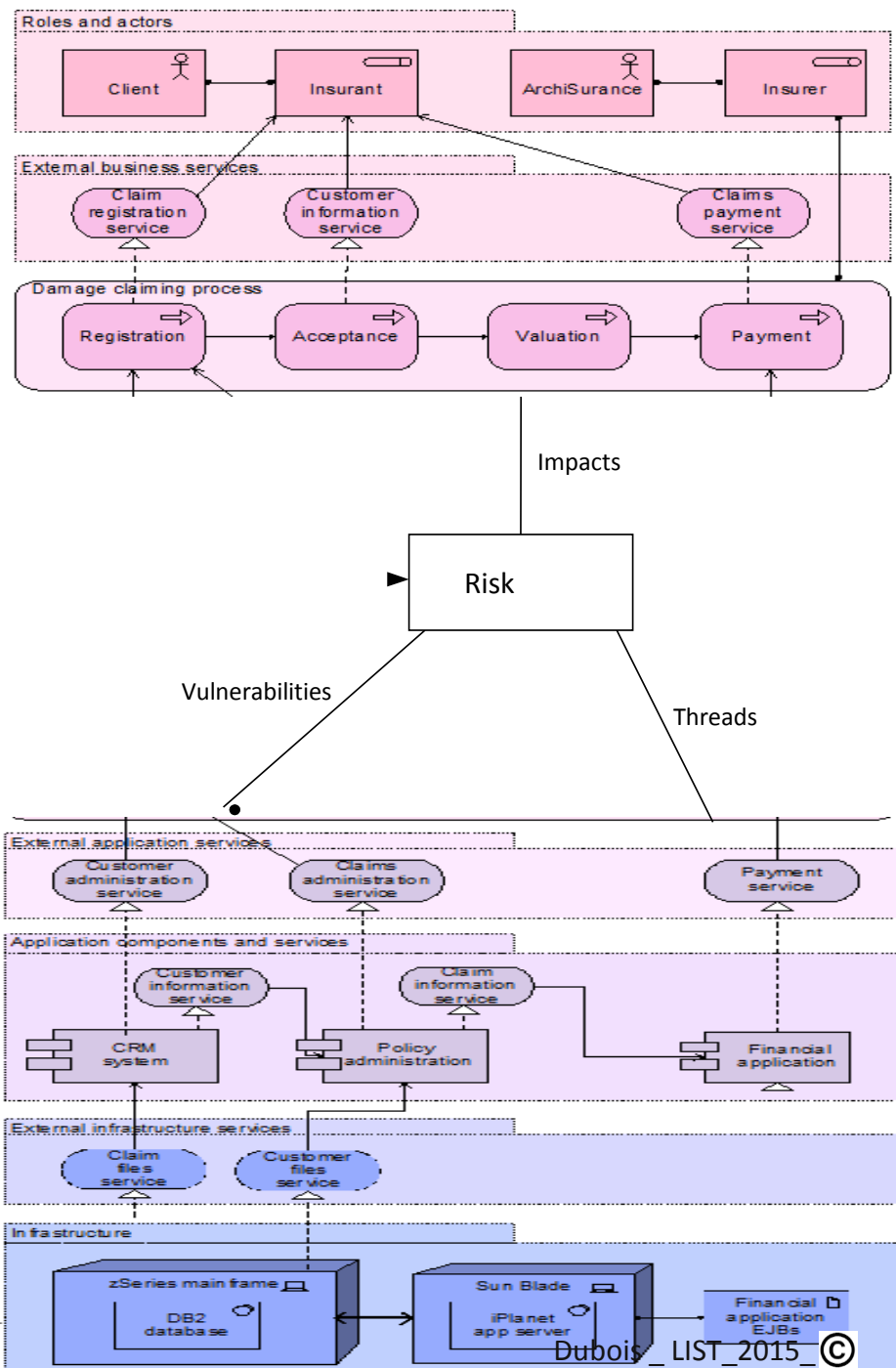
Enterprise Architecture is about, a.o.,

Business

Alignment

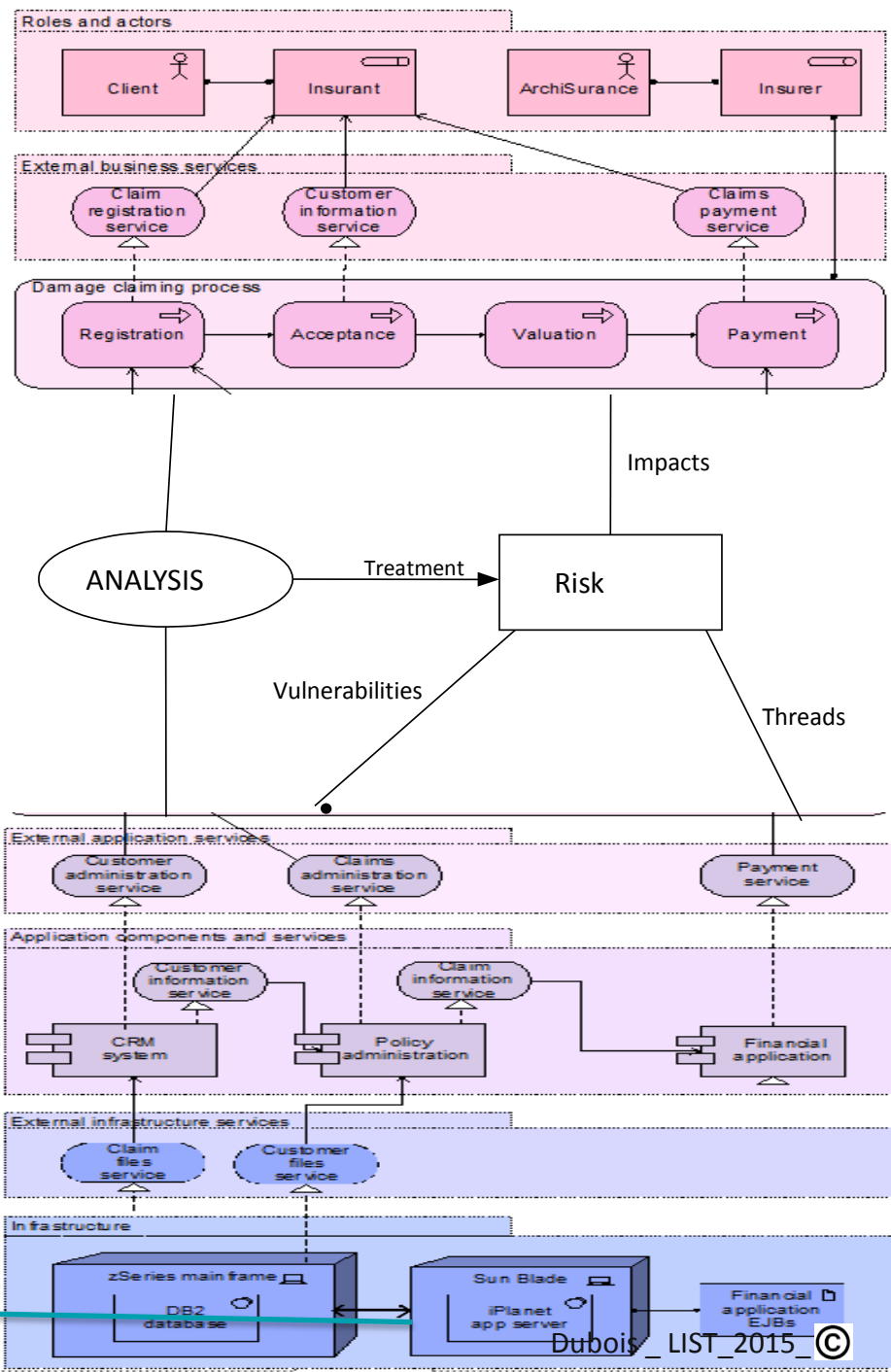
IT

# Security breaches are the sources of mis-alignment



Security breaches are  
the sources of  
mis-alignment

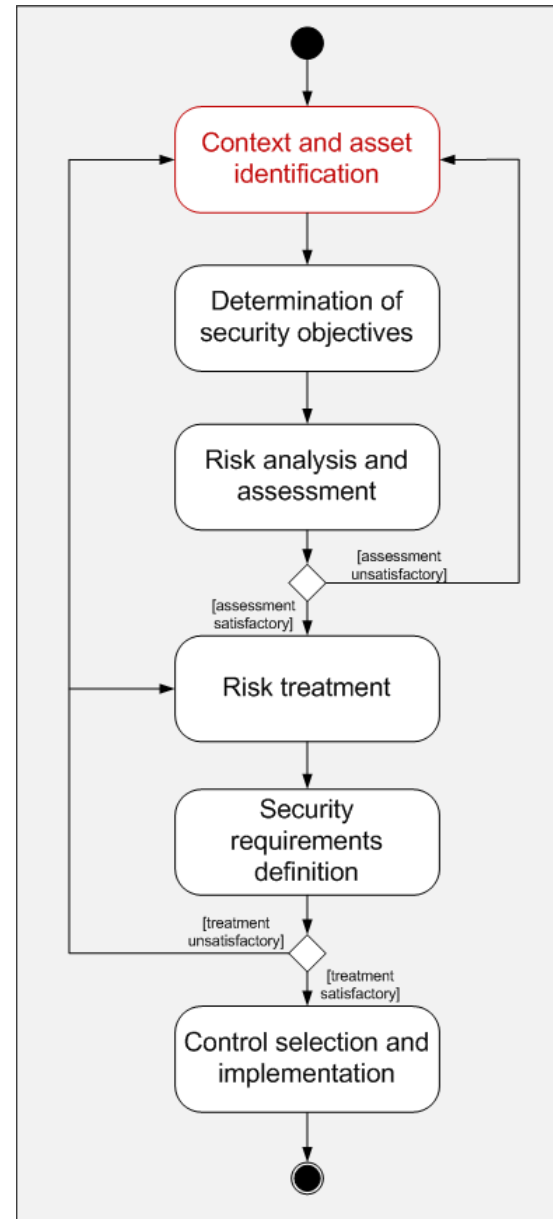
and their analysis should  
lead to enterprise  
architecture  
transformations  
("controls")





# A SHORT INTRODUCTION TO SECURITY RISK ANALYSIS

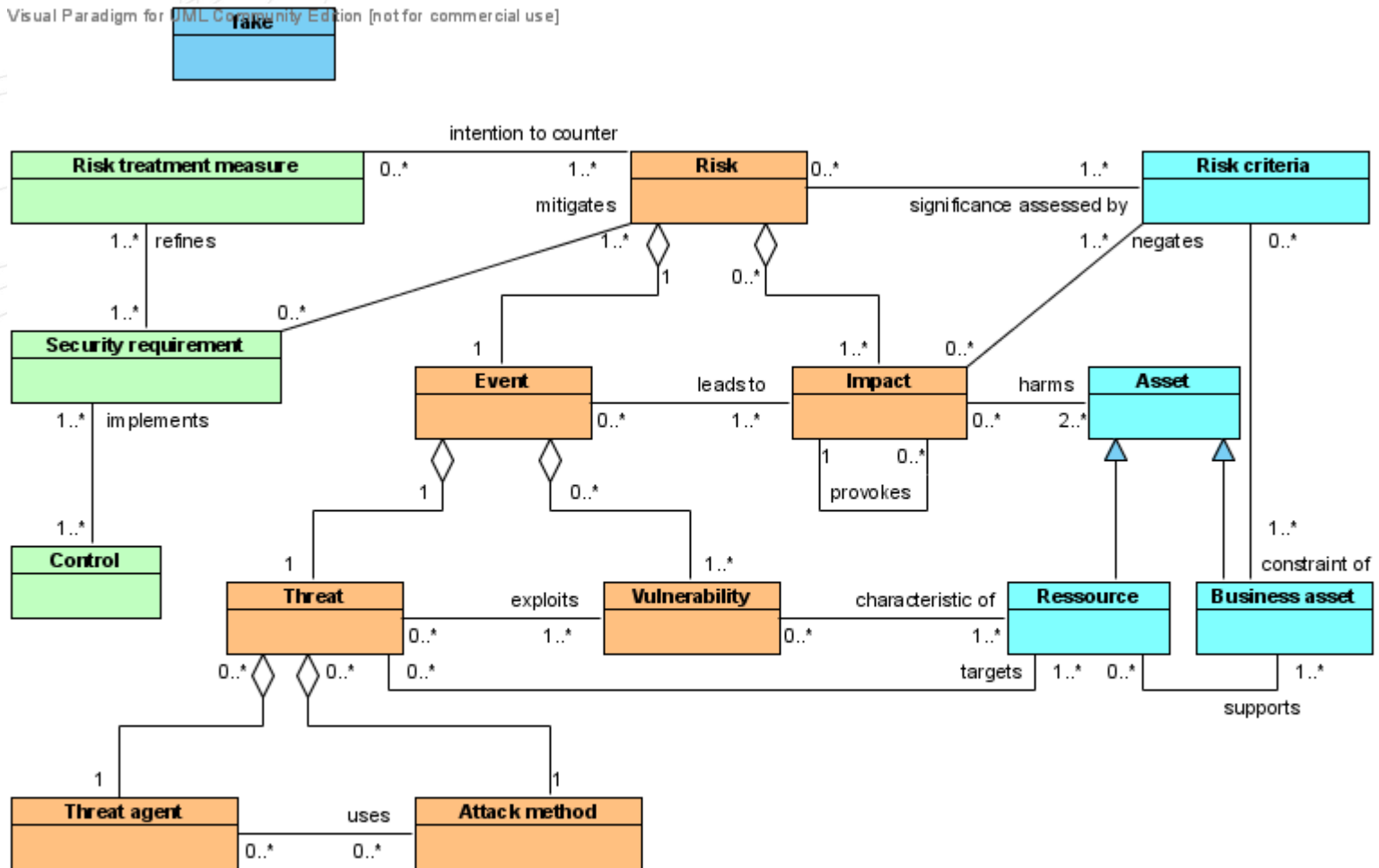
ISO 27005



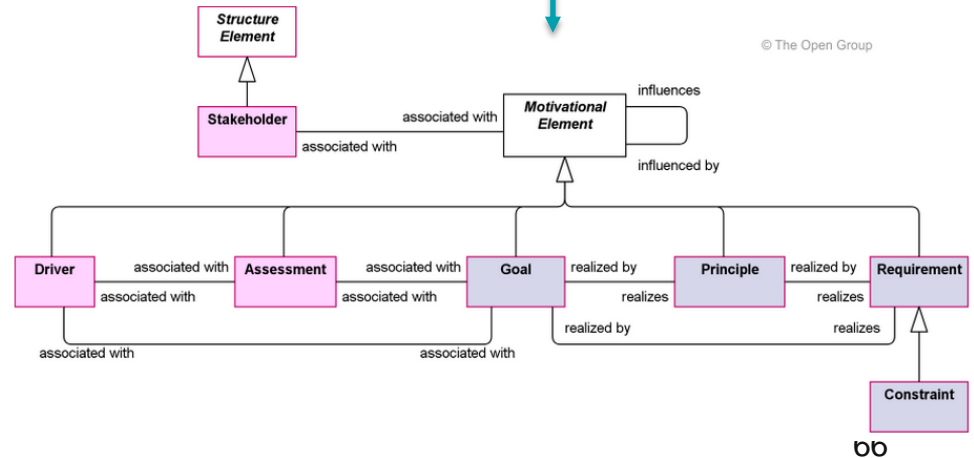
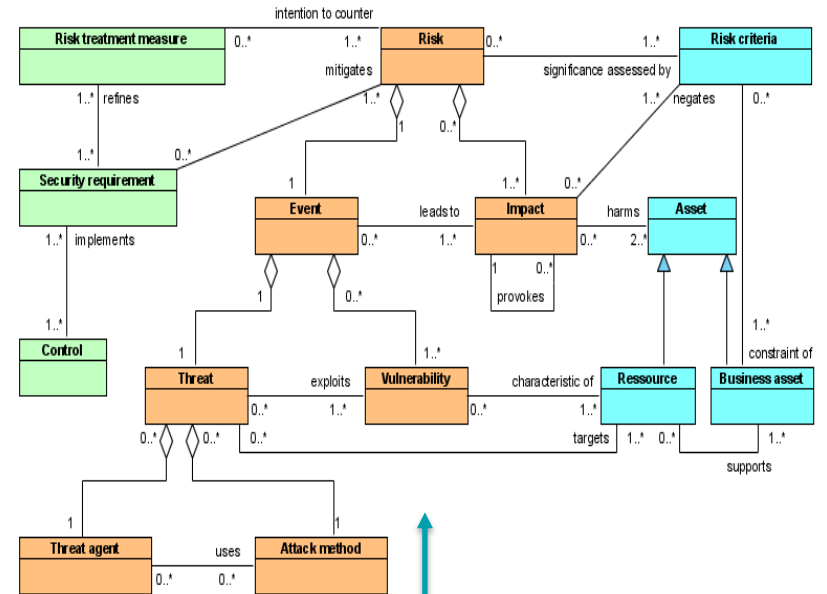
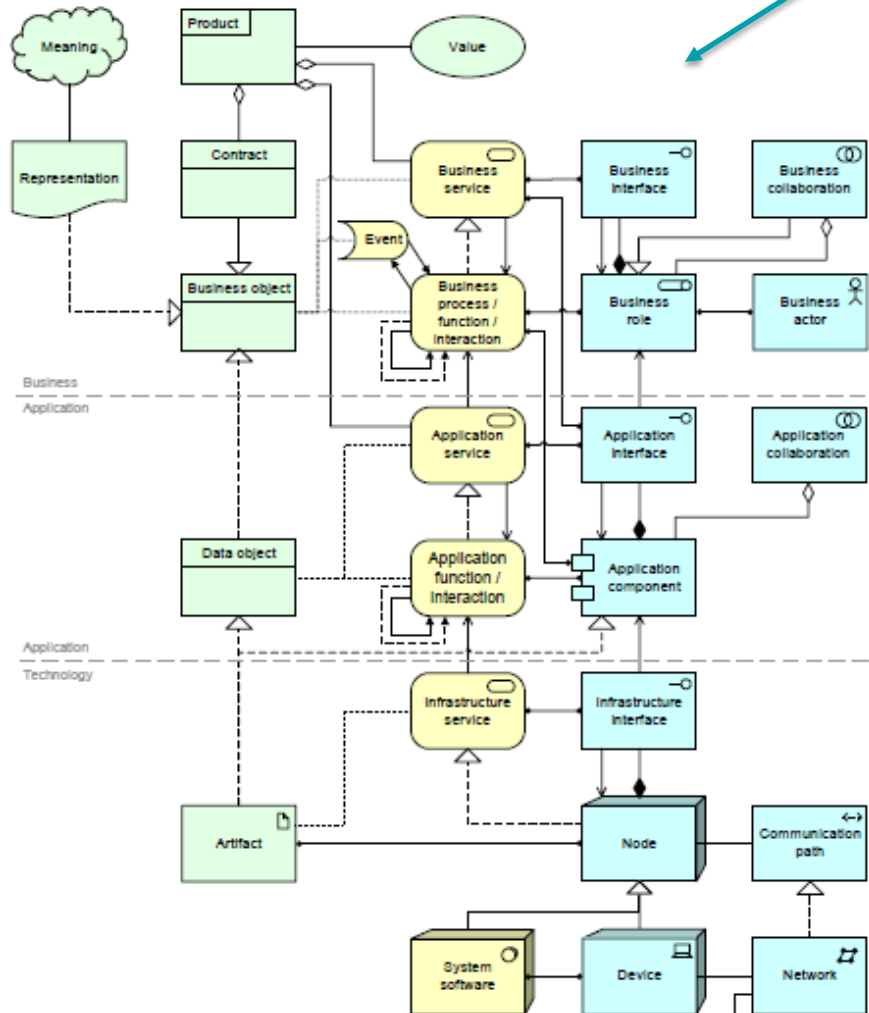
# A SECURITY RISK ONTOLOGY

PhD work N. Mayer

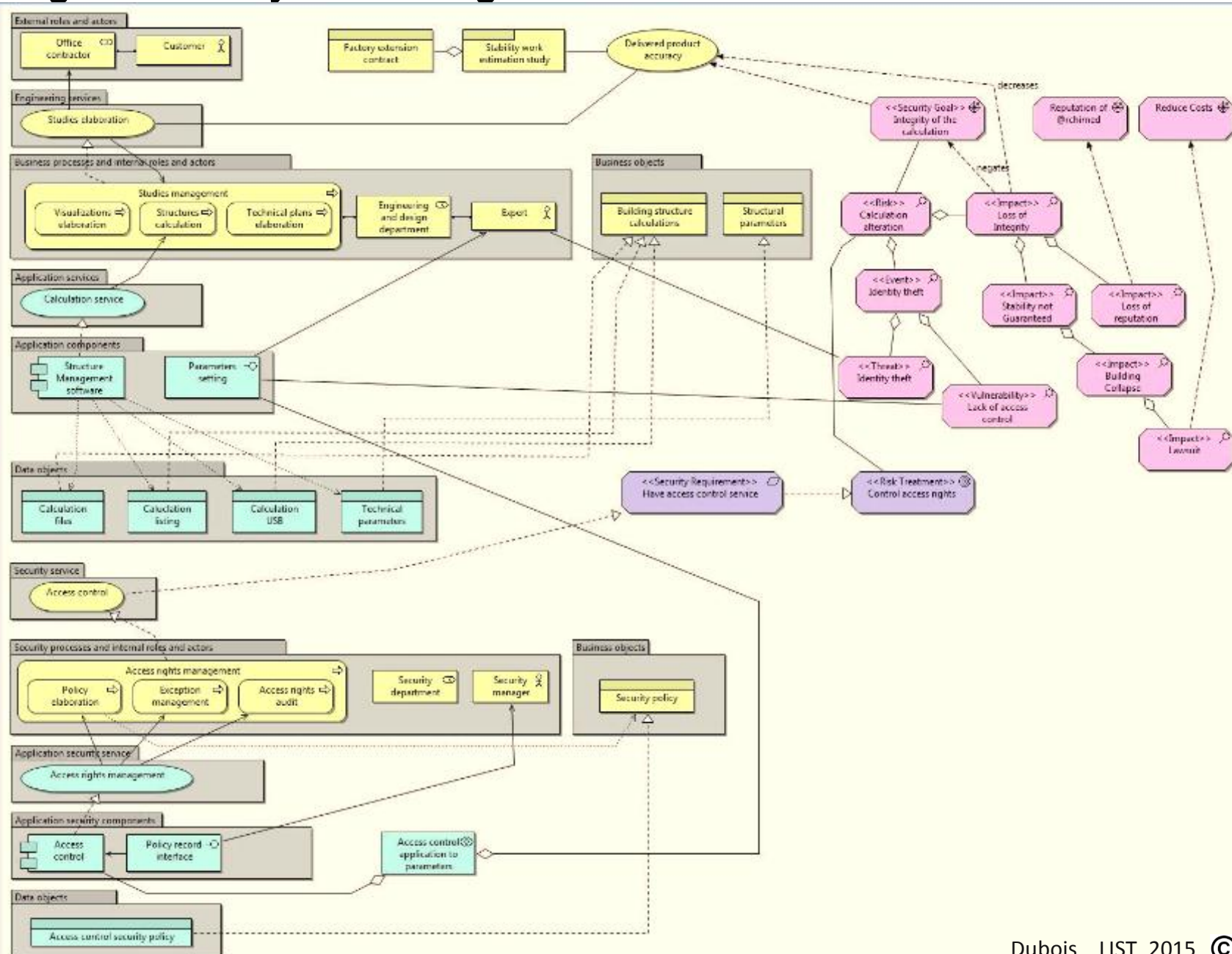
Visual Paradigm for UML Community Edition [not for commercial use]



# Integration with the ArchiMate meta-model

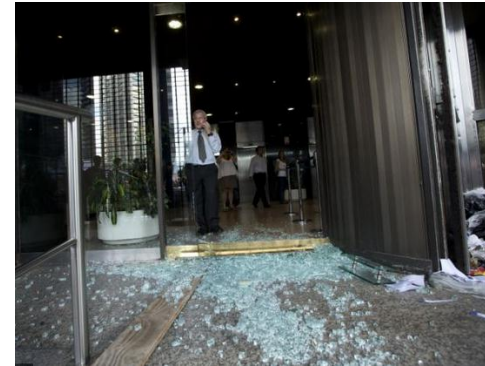


# Using the security risk management ArchiMate extension

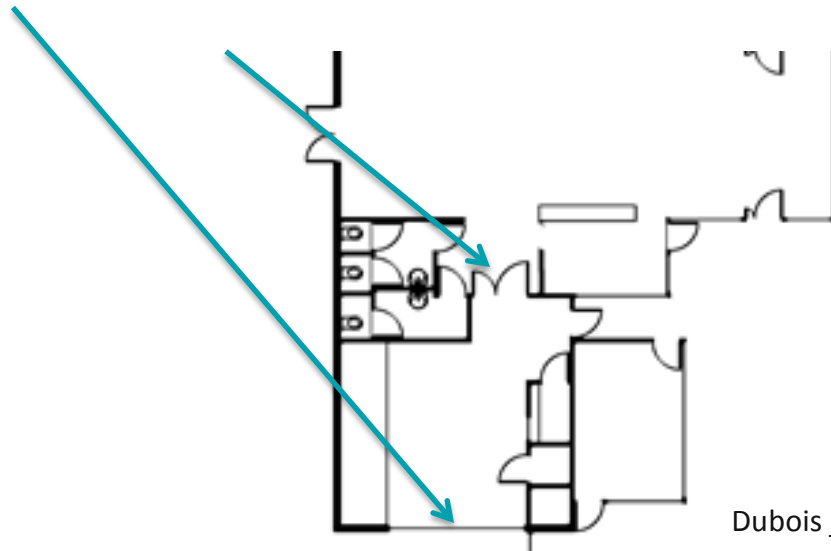


# BUT SECURITY RISKS ARE ALSO RELATED TO PHYSICAL VULNERABILITIES

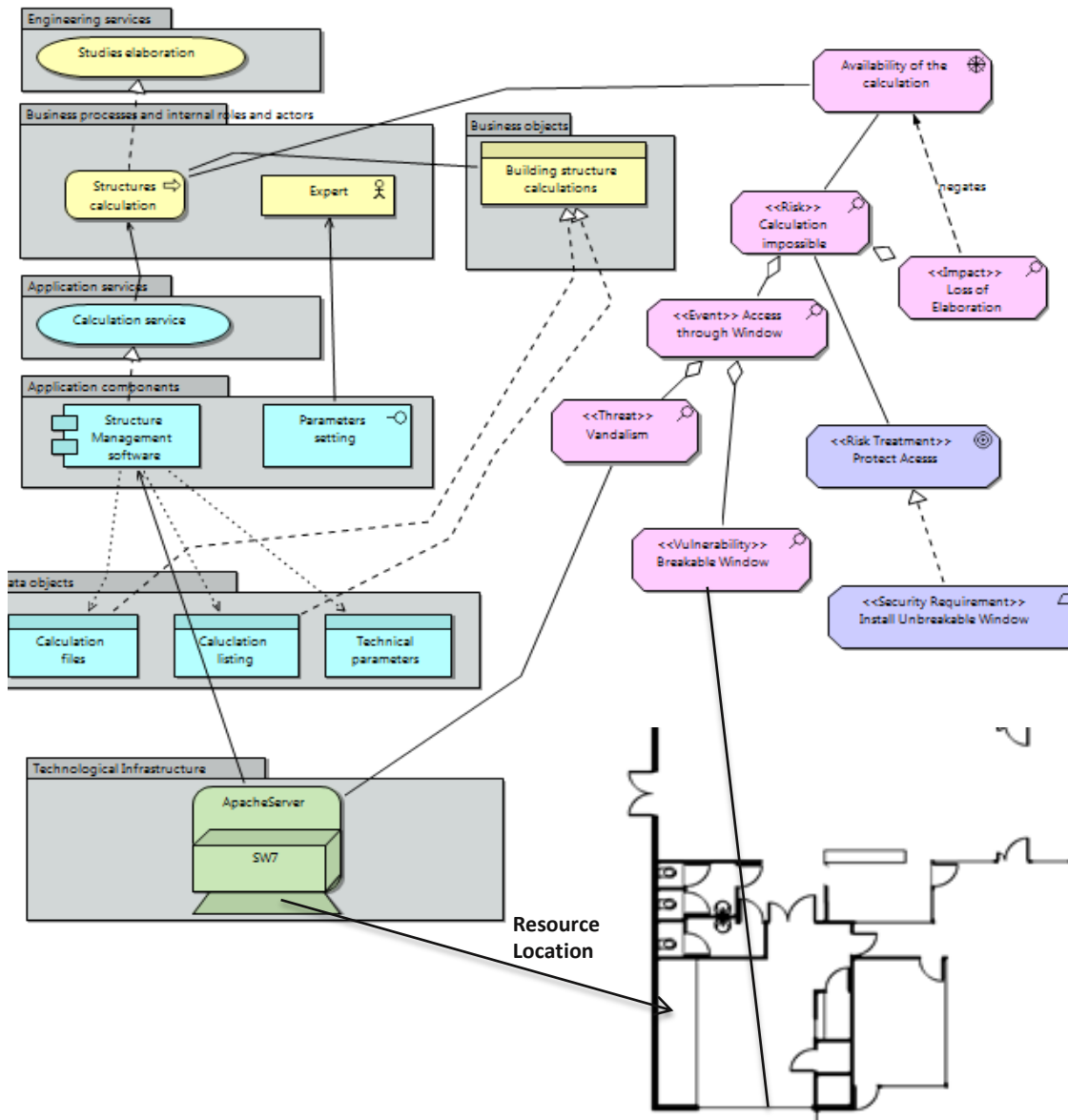
LUXEMBOURG  
INSTITUTE  
OF SCIENCE  
AND TECHNOLOGY



**Doors, Window, etc**







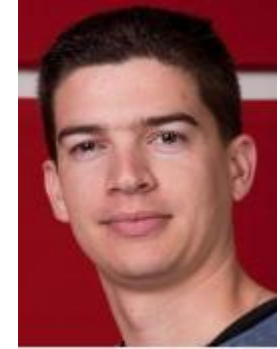
**Need to jointly  
reason about the  
I.S. and the  
physical  
architecture**

# CONCLUSIONS



- **BIM opens new avenues for new I.S. supporting the building lifecycle and its different activities**
- **IS are everywhere and we need to adopt more systemic modelling approaches for capturing all the facets of a socio-cyber-physical system**

# THE BUILDING TEAM @ LIST.LU





**THANKS FOR ATTENTION**

**eric.dubois@list.lu**